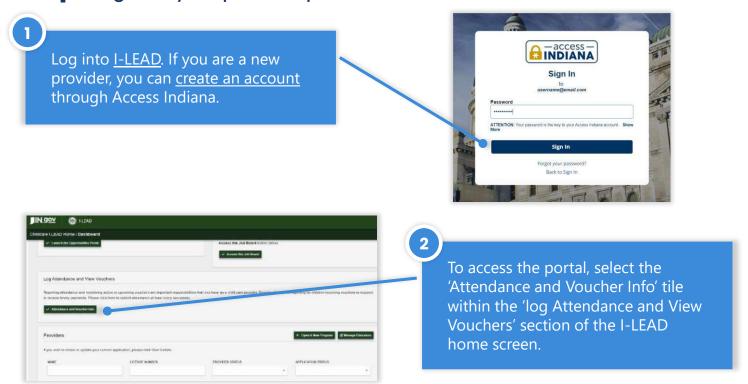
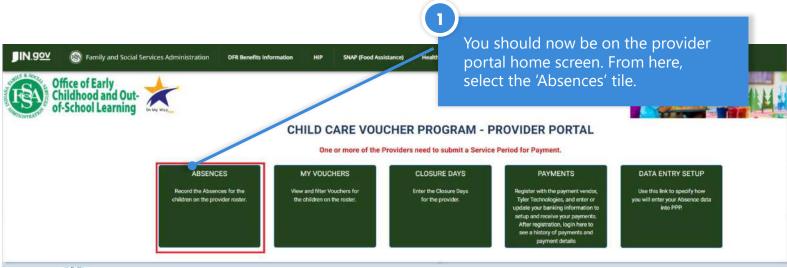
Provider Quick Guide for Managing Child Absences

This step-by-step guide explains how to track child absences in the new Pay by Enrollment voucher payment model. In this new model, families no longer need to track their child(ren)'s attendance using swipe cards. Instead, the Office of Early Childhood and Out-of-School Learning (OECOSL) will assume all children are in attendance unless marked absent by the child care provider.

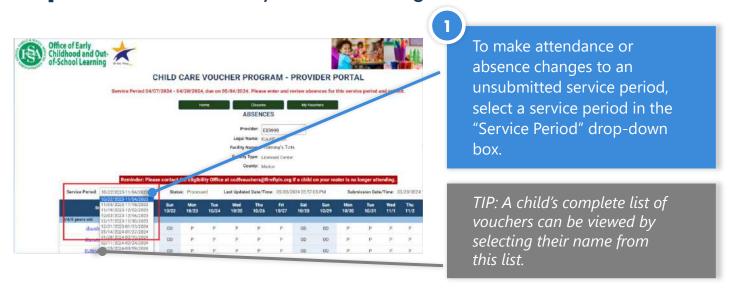
Step 1: Log in to your provider portal account.



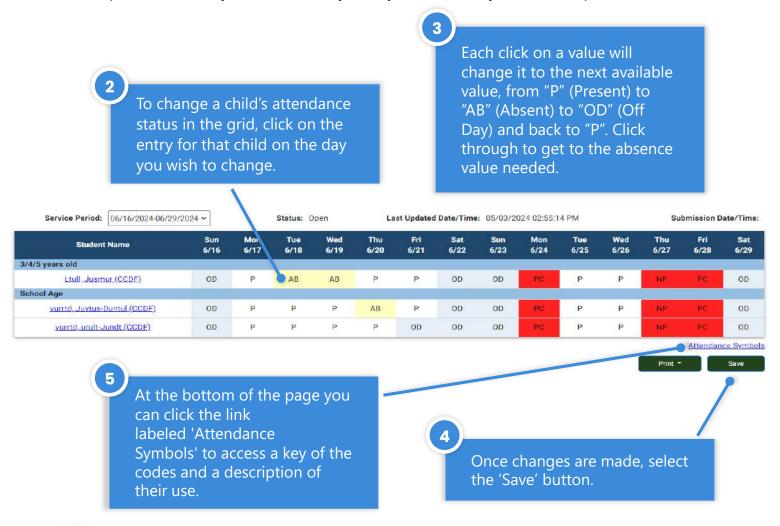
Step 2: Access the child absences view in the portal.



Step 3: Make the necessary absence changes.



The grid automatically populates with "P" for Present for Monday - Friday and "OD" for Off Day for Saturday and Sunday. This assumes children are present for a full week of care, and the only changes you need to make are when a child is absent or if the default values are not correctfor example if a child only attends Tuesday-Friday, then Monday should be updated to "OD"





Attendance Symbols

PC (Paid Closure) - Providers get 16 paid closure days per calendar year which can be used for provider vacations, sick days, inclement weather days, emergency closures, staff in-service, or holidays. Providers should use all 16 paid closures before entering non-paid closures.

OD (Off Day) - Off days should be used when the provider does not operate or a child is not regularly scheduled to attend on this day (for example, a child only attends Mon-Thurs.) These days are paid and do not count against the child's excessive absence total.

NP (Non-Paid Closure) - Any day your program would normally be open, but no children are in attendance. This would be used for weeks that already have attendance recorded, and you would still be paid.

P (Present) - This is used when a child attended any amount of time during a given date.

AB (Absent) - Absent should be used when a child is regularly scheduled to attend but was not in attendance at all on a given date (pre-planned or not) for a child's vacations, sick days, emergencies etc. Children are allowed up to 45 absence days, across all providers, per enrollment year.

Step 4: When ready, submit attendance for the service period.



To submit attendance for a service period, select the 'Submit' button. Once submitted, the service period is locked for editing. Ensure that your entries are correct before selecting the 'Submit' button.

- Only submitted absences pages will be available for payment via the Tyler Technologies portal. No
 payments will be initiated that haven't had the service period submitted. You must wait for a
 service period to end before you will be able to submit attendance or absences for that service
 period.
- Submissions are due two weeks after the service period ends. If you do not see a submit button on this screen it is likely because either the service period has already been submitted, you elected to submit through a CCMS, or the current date falls within the service period begin and end dates.
- The first missed submission service period will be paid. Additional pay periods will not be paid until unsubmitted service periods are caught up.

Note: If you use a CCMS provider such as Alliance CORE powered by Early Learning Ventures, brightwheel, or Playground and have connected your CCMS to the portal for absence tracking, this screen will be read-only. If you have selected to manually enter absences into the portal, you will be able to change attendance from this screen.

