



**CHILD CARE AND DEVELOPMENT
FUND (CCDF) AND ON MY WAY
PRE-K (OMW) PROVIDER MANUAL**

TABLE OF CONTENTS

WELCOME TO THE CCDF/OMW PROGRAM	4
ELIGIBLE CCDF AND OMW PROVIDERS	5
ELIGIBLE CCDF OR OMW VOUCHER FAMILIES	7
VOUCHER INFORMATION	9
HOW FAMILIES CHOOSE A CCDF OR OMW PROVIDER	9
REGISTRATION FEES.....	11
HOW REIMBURSEMENT IS CALCULATED	11
CO-PAY	12
OVERAGE.....	12
VOUCHERS FOR SCHOOL AGE CHILDREN.....	12
SHIFT CARE	12
PROGRAMS WITH MULTIPLE LOCATIONS.....	12
REGISTERING WITH THE PAYMENT VENDOR.....	12
PROVIDER PORTAL	13
DOCUMENTING ATTENDANCE	13
PROVIDER PAID CLOSURES	14
CONNECTING ATTENDANCE WITH A CCMS.....	14
PATHS TO QUALITY™ (PTQ) LEVEL INCREASES	15
PATHS TO QUALITY™ (PTQ) LEVEL DECREASES.....	15
IF YOU ARE PLANNING ON MOVING... ..	15
IF A PROGRAM LOSES CCDF/OMW ELIGIBILITY	16
NON-COMPLIANCE WITH CCDF PROVIDER ELIGIBILITY STANDARDS	16
PROGRAM SUSPENSION	17
PROGRAM TERMINATION.....	17
PROGRAM APPEALS.....	18
LIMITATIONS OF APPEAL	18

AUDITS AND INVESTIGATIONS 18

REPAYMENTS AS A RESULT OF AN INVESTIGATION 19

FREQUENTLY ASKED QUESTIONS..... 19

PROVIDER SUPPORTS..... 20

OTHER RESOURCES 20

COMMONLY USED TERMS 21

WELCOME TO THE CCDF/OMW PROGRAM

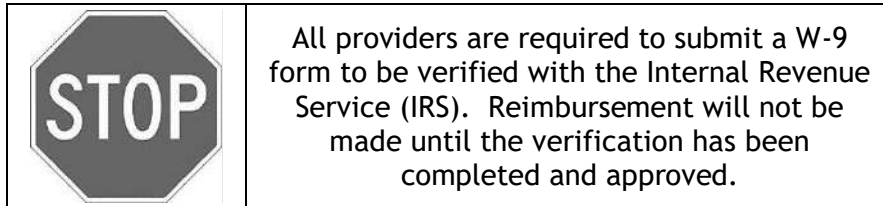
Thank you for choosing to serve families enrolled in the Child Care and Development Fund (CCDF) and/or On My Way Pre-K Program (OMW). The voucher program provides child care subsidies for families who are working, attending school or a training program, or searching for a job. These families rely on affordable, quality child care to become self-sufficient. Their children rely on high-quality child care to be safe, healthy, learning and ready to succeed in school and life.

The CCDF/OMW Pre-K Program is administered by the Indiana Family and Social Services Administration's Office of Early Childhood and Out of School Learning. OECOSL is committed to increasing the availability of quality child care programs for all Indiana families. High quality child care programs ensure children are safe, healthy and learning. Assistance and support are available to all child care programs who wish to continue to grow professionally and offer the best quality child care possible. One of the many ways to receive this assistance is by joining Paths to QUALITY™, Indiana's Quality Rating and Improvement System.

Paths to QUALITY™ (PTQ) is a free, voluntary system that allows all regulated child care programs the opportunity to join and provides families with an easy to recognize symbol of quality to assist in making child care choices which are best for their family. Each level of this four-level system builds on the foundations of the previous one, resulting in significant quality improvements at each stage and national accreditation at the highest level. There are many advantages to joining Paths to QUALITY™ including free on-site technical assistance, free and low-cost training, awards and incentives at each level and free marketing opportunities. If you are not currently participating in Paths to QUALITY™ and are interested in learning more, contact your local Child Care Resource and Referral Agency or SPARK Learning Labs at (800) 299-1627.

The Indiana Provider Manual is intended to give eligible providers an overview of the Voucher Program, including helpful hints on getting started and details about the Voucher Program Policies and Procedures. As an eligible provider, it is your responsibility to be fully aware of and to follow all Voucher Program Policies and Procedures. It is recommended that you check the OECOSL website at www.childcarefinder.in.gov frequently for important announcements and other helpful resources.

ELIGIBLE CCDF AND OMW PROVIDERS



The following categories of providers with a valid Indiana child care license are considered eligible providers.

Please note: Licensed providers that are under enforcement action will not be eligible to receive public funds through the subsidy program.

Eligible providers are:

Licensed Child Care Center (IC 12-7-2-28.4) - a non-residential building where at least one child receives child care from a provider:

1. While unattended by a parent, legal guardian or custodian,
2. For regular compensation,
3. For more than four (4) hours but less than 24 hours in each of ten (10) consecutive days per year excluding intervening Saturday, Sunday and/or holidays.

Licensed Class I Child Care Home (Sec. 33.7 (a)) - a child care home that serves any combinations of full time and part time children, not to exceed at any one (1) time twelve (12) children plus three (3) additional children during the school year only who are enrolled in at least full day kindergarten. Except as provided in IC 12-17.25-6.3(b), the addition of three (3) school age children may not occur during a break in the school year that exceeds four (4) weeks. (b) A child: (1) for whom a provider of care in the care home is a parent, stepparent, guardian, custodian or other relative and who is at least seven (7) years of age; or (2) who is at least fourteen (14) years of age and does not require child care: shall not be counted in determining whether the child care home is within the limit set forth.

Licensed Class II Child Care Home (Sec. 1) - A class II child care home serves more than twelve (12) children but not more than sixteen (16) full time and part time children at any one (1) time.

All providers are required to meet CCDF Provider Eligibility Standards.

CCDF Provider Eligibility Standards (PES):

Effective July 1, 2002, and amended in subsequent years (please refer to

<https://www.in.gov/fssa/carefinder/files/CCDF-Provider-Eligibility-Standards-Summary.pdf>) child care providers to comply with certain health and safety standards prior to their participation in the Child Care and Development Fund Voucher Program. Unlicensed child care providers must demonstrate compliance with the CCDF Provider Eligibility Standards through written documentation as well as a home/facility inspection. The verifying agencies are as follows:

- Registered child care ministries - Office of Early Childhood and Out of School Learning Facilities Consultant
- Legally License Exempt child care providers/In-home care by a non-relative (Nanny Care) - OECOSL LLEP Consultant

Providers that must demonstrate they meet Provider Eligibility Standards (PES) are:

Unlicensed Registered Child Care Ministry - a child care provided as an extension of a church or religious organization that is exempt from deferral income taxation under Section 501 (c)(3) of the Internal Revenue Code, unlicensed but registered with the Office of Early Childhood and Out of School Learning and the Indiana Fire Marshal's Office.

Legally License Exempt Provider - The following are exempt from licensure per IC 12-17-.2-2-8.

1. A program for children enrolled in grade kindergarten through 12 that is operated by the Department of Education or a public or private school.
2. A program for children who become at least three years of age as of December 1 of a particular school year (as defined in IC 20-18217) that is operated by the Department of Education or a public or private school.
3. A nonresidential program for a child that provides child care for less than four hours a day.
4. A recreation program for children that operates for not more than 90 days in a calendar year.
5. A program whose primary purpose is to provide social, recreational or religious activities for school age children, such as scouting, boys club, girls club, sports or the arts.
6. A program operated to serve migrant children that:
 - a. Provides services for children from migrant worker families; and
 - b. Is operated during a single period of less than 120 consecutive days during a calendar year.
7. A child care ministry registered under IC 12-17.2-6.
8. A child home if the provider:
 - a. Does not receive regular compensation;
 - b. Cares only for children who are related to the provider;
 - c. Cares for less than six children, not including the children for whom the provider is a parent, stepparent, guardian, custodian, or other relative; or
 - d. Operates to serve migrant children.
9. A child care program operated by a public or private secondary school that:
 - a. Provides day care on the school premises for children of a student or an employee of the school;
 - b. Complies with health, safety and sanitation standards as determined by the division under Section 4 of this chapter for child care centers or in accordance with a variance or waiver of a rule governing child care centers approved by the division under Section 10 of this chapter; and
 - c. Substantially complies with the fire and life safety rules as determined by the state Fire Marshal under rules adopted by the division under Section 4 of this chapter for child care centers or in accordance with a variance or waiver of a rule governing child care centers approved by the division under Section 10 of this chapter.
10. A school age child care program (commonly referred to as a latch key program) established under IC 20-26-5-2 that is operated by:
 - a. The Department of Education;
 - b. A public or private school; or
 - c. A public or private organization under a written contract with:
 - i. The Department of Education; or
 - ii. A public or private school.

If you are a provider that is interested in joining the On My Way Pre-K program, please review the criteria in the table below to determine if your program is eligible.

Note: If you are a Licensed Child Care Center, a Licensed Class I Child Care Home or a Licensed Class II Child Care Home then you already meet the requirements for CCDF eligibility.


Program Type	Description
All Programs	ALL programs must meet criteria detailed in the CCDF Provider Eligibility Standards. <i>Note: Providers do not need to accept CCDF vouchers to participate in On My Way Pre-K. You just need to meet the standards listed above.</i>
Community-Based Programs	Community-based programs including Head Start, licensed centers, licensed family homes, and registered ministries must be rated at Level 3 or Level 4 of Paths to QUALITY™.
Public and Charter Schools	Public schools, including charter schools must be rated at Level 3 or Level 4 of Paths to QUALITY™.
Private Schools	Private or non-public schools must be accredited by an approved OECOSL accrediting body.

In Home / Nanny Care

Child care services provided by an individual over eighteen (18) years of age, who comes into the child’s home, and does not reside at the child’s address and is not related to the child by blood, law or loco parentis (including foster parents). Nanny Care is reimbursed for a maximum of 40 hours per week, and paid at minimum wage, regardless of the number of children cared for. The child’s home must be inspected by an LLEP Consultant, and both the Applicant and the Nanny must pass background checks.

A provider **may not** receive CCDF or OMW payments for a child if the provider is:

1. A sibling of the child being cared for and lives in the child’s household; or
2. The child’s parent or stepparent; or
3. The child’s legal guardian or foster parent.

	<p>For more information on becoming a qualified CCDF Eligible Provider, visit: http://www.in.gov/fssa/carefinder/2736.htm or contact an Emerging Provider Specialist at: oecoslemergingprovidersupport@fssa.in.gov</p>
---	---

ELIGIBLE CCDF OR OMW VOUCHER FAMILIES

Just as providers must meet certain criteria to become eligible for the CCDF or OMW voucher program, so must families who want to enroll in the CCDF or OMW program.

	CCDF or OMW	OMW Limited Eligibility (LE)
SERVICE NEED	When Applicant and Co-Applicant, if applicable, living in the home with an eligible child can demonstrate the need for child care by providing proof of participation in one or more of the following: employment activities, education and	When Applicant or Co-Applicant, if applicable, living in the home with an eligible child can demonstrate the need for child care by providing proof of participation in one or more of the

	training activities, job search, or has a Child Protective Services referral.	following: employment activities, education or training activities, job search, or is receiving SSI, SSDI or Veteran's Benefits as their service need.
FINANCIAL ELIGIBILITY	A CCDF or OMW household with current gross monthly income from all countable sources which falls below the established federal poverty guideline percentages determined by OECOSL.	An OMW household with current gross monthly income, from all countable sources, which falls below the established federal poverty guideline percentages determined by OECOSL.
RESIDENCY	A person who lives in Indiana. This can include a person temporarily residing in a domestic or homeless shelter and also includes children who are legal (qualified) aliens. There is no minimum length of time an applicant must reside in Indiana.	A person who lives in Indiana. This can include a person temporarily residing in a domestic or homeless shelter and also includes children who are legal (qualified) aliens. There is no minimum length of time an applicant must reside in Indiana.
ELIGIBLE CHILD	A recipient of CCDF subsidy who is under the age of thirteen (13) at the time of application or reauthorization, however children turning thirteen (13) may continue to participate through the end of the subsidy period, including any extensions of time, who is a US citizen or legal (qualified) alien; whose family income does not exceed 85% of the State median income for a family of the same size and who does not have assets which exceed one (1) million dollars as certified by the Applicant, and who resides with a parent(s) who is working, attending a job training or educational program, job searching or has a CPS Referral. A child over the age of thirteen (13) at the time of application or reapplication with an appropriately documented special needs or court ordered supervision and is under the age of eighteen (18) may participate until the Sunday following their eighteenth (18) birthday. A recipient of OMW subsidy who is at least four (4) years old by August 1 st of the enrollment year, but not yet five (5) years old.	A recipient of OMW subsidy who is at least four (4) years old by August 1 st of the enrollment year, but not yet five (5) years old.


Families are required to verify their eligibility annually, or before their current subsidy period ends. This process is called reauthorization and is completed through the local Eligibility Office. Failure of families to reauthorize will result in termination from the voucher program. Child care services provided after the voucher end date are the financial responsibility of the family.


VOUCHER INFORMATION


A voucher is an authorization issued to a family when they have completed the application process and been determined eligible. The voucher provides the child care provider important information about the family's child care assistance such as the name and age group of the child, subsidy amount, co-pay and overage amounts that the family is responsible for, if applicable, and the authorized weeks of care.


A child's voucher may be amended prior to the voucher end date. It is important to check the provider portal to verify voucher end dates and reimbursement rates on a regular basis.

For the best experience, providers will need an up-to-date computer with an internet connection and access to frequently used browsers such as Chrome, Firefox, Edge or Safari to record absences. Alternatively, a mobile device can be used if it is up to date and using the default browser for that phone (e.g., Safari for an iPhone).

	Providing care without an authorized voucher is at your own risk.
---	---

	If a voucher is incorrect, the provider must notify the eligibility office within thirty (30) days to have it corrected, otherwise changes will only be made to future weeks.
---	---

	You should keep track of the date each of your families is due for reauthorization. It is helpful for parents to get reminders about this date from both their Eligibility Office and their child care provider.
---	--

	Providers must care for a child at the site listed on the child's voucher, even if the provider operates multiple sites. A provider change must be submitted to change the location where a child is receiving services.
---	--

HOW FAMILIES CHOOSE A CCDF OR OMW PROVIDER

Each time a family is enrolled or reauthorizes for the CCDF or OMW program, their provider will need to complete the Provider Information Page, documenting information about their charges for child care.

Completing the Provider Information Page for a family that wishes to choose you as their provider does not guarantee payment for services. A family must complete the application process to receive a child care voucher. Once the application process is complete, you will be able to view the voucher on the Provider Portal.



CHILD CARE AND DEVELOPMENT FUND (CCDF)/ON MY WAY PRE-K (OMW) PROVIDER INFORMATION
 State Form 57222 (R3/ 7-24)
 FAMILY AND SOCIAL SERVICES ADMINISTRATION

INSTRUCTIONS: Your provider must complete this information in its entirety and sign the form.

Applicant/Co-Applicant. Please upload this document to your online application or submit this document to assist in prompt completion of your child care/OMW vouchers. If you wish to make a provider change, you must submit this form to the eligibility office by noon on Thursday, to be effective the following week or payment for care may become your responsibility. Your provider must allow unscheduled visits by a parent or legal guardian to their child care program during the hours the child care program is in operation. If you have any questions, please contact your local eligibility office.

Name of applicant		Applicant phone number		Applicant email address			
Name of program			License / registration / exemption number	Provider's current Paths to QUALITY (PTQ) Level <input type="checkbox"/> 0 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4			
Address where care is provided (number and street, city, state, and ZIP code)			Program County	Program Telephone number () () ()			
What date will the child begin care? (month, day, year) / /		Is this a provider change? <input type="checkbox"/> Yes <input type="checkbox"/> No		Is this for a child who is reauthorizing their case? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Type of provider <input type="checkbox"/> Licensed Home <input type="checkbox"/> Licensed Center <input type="checkbox"/> Registered Ministry <input type="checkbox"/> License Exempt Home <input type="checkbox"/> License Exempt Facility <input type="checkbox"/> Providing Care in Child's Home <input type="checkbox"/> Public, Private or Charter School							
Hours of operation (i.e. 7 AM to 6 PM)		Days of operation (Check all that apply.) <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday <input type="checkbox"/> Saturday <input type="checkbox"/> Sunday					
Name of CCDF Child(ren) (First and Last)		Date of Birth (month/day/year)	Charge for Current Age	H - Half Day F - Full Day	Charge for Next Age Group (If child is currently Infant, list charges for Toddler)	School-Age (Before and After School)	School-Age Other (Charge for School Breaks, evening or week-end care)
FOR SCHOOL AGE CHILDREN ONLY (Please include a school calendar for ALL School Aged children.)							
Date school year begins (mo/day/yr) / /	Date school year ends (mo/day/yr) / /	Does school-age child need break care vouchers? <input type="checkbox"/> Yes <input type="checkbox"/> No	Is this form On My Way Pre-K wraparound or break care? <input type="checkbox"/> Yes <input type="checkbox"/> No	Will child attend this same CCDF provider for summer? <input type="checkbox"/> Yes <input type="checkbox"/> No	Summer Begin-End date (mo/day/yr) / /		
FOR ON MY WAY PRE-K CHILDREN ONLY							
Name of OMW Child (First and Last)	Date of Birth (month/day/year)	OMW Pre-K Weekly Charge	H - Half Day F - Full Day	OMW Pre-K Begin Date (month/day/year)	OMW Pre-K End Date (month/day/year) Latest possible date first apt. in June	If family determined eligible for Limited Eligibility providers receive	
						\$147.82/week	
						\$147.82/week	
If you are a public, private or charter school, does the OMW child listed above need break care vouchers (care at another provider when your school is not in session)? <input type="checkbox"/> Yes <input type="checkbox"/> No						If yes, a school schedule must be provided	
Are you related to any the child(ren) listed above? <input type="checkbox"/> Yes <input type="checkbox"/> No		If Yes, please list relationship. /					
PROVIDER AFFIRMATION Eligible providers must demonstrate compliance with CCDF Minimum Standards prior to participation in these programs							
I affirm the information provided on this application form is true and correct. Further, I affirm child care will be provided at the address listed above and agree to comply with the rules and regulations of the CCDF program available on www.childcarefinder.in.gov . I also understand I must allow unscheduled visits by a parent or legal guardian to my child care program during the hours my child care program is in operation. In signing this application, I certify I am the individual listed above or the authorized designee.							
Signature of provider		Printed name of provider		Date (month, day, year)			

The Provider Information Page MUST be completed IN FULL by the provider, and can be used for children receiving CCDF, OMW Pre-K and/or OMW Limited Eligibility (LE) vouchers.

A Provider Information Page is required at every new authorization, reauthorization, or provider change (including moving children between sites operated by the same provider). Provider changes must be submitted to the eligibility office no later than noon on Thursday the week prior to the change.

A start date MUST be indicated for any NEW children that will be attending your program.

Providers must list your current charge for each child, as well as the charge for their next age group, even if the price is the same (vouchers are issued for 53 weeks, so all children will have a birthday during the subsidy period).

For school aged children, providers must list their Before and After School rate, AND the rate that they charge for School Breaks, even if the price is the same. This will reflect the correct overage for families.

For OMW LE families, the vouchers pay a maximum of \$147.82 per week, so that is already populated.

If the provider charges exceed the subsidy amount, the family will be responsible for the overage. Families are responsible for paying co-pay and overage amounts, if applicable, directly to the provider each week.

PLEASE NOTE: In the event a child(ren) no longer attends your program, but remains on your roster, or enrolls but never attends your program, the provider MUST request the child(ren) to be removed within five (5) business days. This is the program's responsibility to avoid overpayment. Please notify your local eligibility office.

REGISTRATION FEES

OECOSL will make a payment to providers each Spring for Registration Fees for all children who had CCDF or OMW vouchers assigned from Oct 1st to Sept 30th of the previous calendar year.

HOW REIMBURSEMENT IS CALCULATED

Maximum reimbursement rates are determined by a Reimbursement Rate Survey of Indiana child care providers every few years. The rates are based on age of the child, type of program, and the program's Paths to QUALITY™ level. The county specific reimbursement rates can be found at [FSSA: Carefinder: Provider Reimbursements](#).

Weekly Subsidy Amounts are determined by the county Reimbursement Rate (minus any applicable co-pay). Families are responsible for paying both the co-pay and the overage, if applicable, to the provider. The subsidy rate plus any applicable co-pays and overages should equal the total provider charges. **If a program wants to provide scholarships or wants to waive either of these fees, they are able to do so according to their business practices.**

$$\text{Subsidy Rate} + \text{Co-Pay} + \text{Overage} = \text{Provider Charges}$$

For purposes of CCDF reimbursement rates, provider types are defined as follows:

- Legally License Exempt Home
- Legally License Exempt Child Care Facilities, including Unlicensed Registered Child Care Ministry
- Licensed Home
- Licensed Center
- Voluntary Certification Program (VCP) Ministry

In addition, OMW Provider types are as follows:

- Private Accredited School
- Unlicensed Public, Private or Charter School

CCDF Reimbursement Rate Categories

For purposes of CCDF reimbursement rates, age categories are defined as follows:

- Infant - a child zero to eleven (11) months of age
- Toddler - a child twelve (12) to 35 months of age
- Three (3), Four (4) or Five (5) - a child 36 months to five (5) years of age

- Kindergarten - a child enrolled in half-day kindergarten or a child six (6) years of age, but has not started school
- School Age - a child attending school for the entire day needing care before and after school, during traditional hours, including children attending all-day kindergarten and children participating in the OMW program through a public, private or charter school
- School Age Other - a school age child attending child care during a school break (at least one week in length) or enrolled in care outside traditional hours (Mon-Fri 6am-6pm)

CO-PAY

A weekly fee for child care based on the CCDF Household's gross monthly income. Utilizing OECOSL's Income Eligibility Determination and Sliding Fee Scale, a co-pay will be applied once the household's gross monthly income exceeds 100% of the federal poverty level (FPL). This is paid directly from the Applicant or Co-Applicant to the provider on a weekly basis. If the program is having problems collecting copayment from a specific family, they **MUST** contact the local eligibility office **within thirty (30) days from the first missed payment.**

OVERAGE

The portion of a provider's charges which exceed the county Reimbursement Rate and may be charged to the Applicant or Co-Applicant.

VOUCHERS FOR SCHOOL AGE CHILDREN

Care provided, Sunday through Saturday, before and after the school day, during the school year will be issued as a School Age voucher. Care provided, Sunday through Saturday, for school-age children when on school breaks or during non-traditional hours (2nd shift or weekend care) will be issued as a School Other voucher.

SHIFT CARE

Children are assigned to shifts according to the family's needs:

Shift 1 - 6am to 6pm

Shift 2 - 6pm to 6am

A child who needs care that would overlap these shifts will be assigned to **both** shifts.

PLEASE NOTE: The program may not enroll more children than their licensed capacity, during either shift, and the provider and should ensure private pay children are also counted in the allowed capacity to remain in compliance.

PROGRAMS WITH MULTIPLE LOCATIONS

Programs must provide services for a child at the address listed on the voucher. Services provided at an alternate address will not be reimbursed and can result in a provider repayment and/or decertification/revocation from the voucher program.

REGISTERING WITH THE PAYMENT VENDOR

Vouchers are only issued to CCDF and/or OMW eligible providers. The provider must complete all of the paperwork to register with the payment vendor and set up their bank account for automatic deposits.

If the provider is unable to comply with enrollment requirements or refuses to complete enrollment information, the CCDF or OMW voucher(s) will be ended, and the Applicant will be required to choose another eligible provider. Payment will not be made to the provider.

To register with Tyler Technologies and add banking information, Providers/Program Administrators should log into I-LEAD then click on “Attendance and Voucher Info.” Next, they will select the tile labeled “Payments”. From this page they will need to write down or copy the Provider Key to be used later. At the bottom of this page, Providers/Program Administrators will select “Payment Vendor Registration” They will now be in the Tyler Technologies portal. They will need to complete all required fields to register their account and enter their bank information to complete their registration.

Providers have two weeks to submit a payment period after the end of a service period. But if a provider misses one (1) submission, they will still get paid. All future payments will be held until the missed submission has been completed. Providers must submit payment weeks in order from oldest to newest.

Written or electronic attendance records, which may be through a CCMS system, which document the children’s first and last name and arrival and departure times, MUST be kept by all providers for Licensing and Audit. It is best practice to obtain a parent signature, written or electronic, verifying attendance.

PLEASE NOTE: If you feel you have been overpaid, please contact your CCDF Policy Consultant or OMW Pre-K Manager for further instructions as soon as the discrepancy is found.

PROVIDER PORTAL

The provider portal is how providers will connect to Tyler Technologies, OECOSL’s payment vendor and see their payment information. The portal allows providers to manage absences and off days for children enrolled in their program. Providers will also use the portal to enter and manage paid and non-paid closures, and view voucher and past absence data for the children enrolled in their program. Finally, providers will be able to set up how they would like to submit attendance and absence data (Data Entry Setup) - by using the portal or using one of the state-preferred CCMS vendors. By default, all providers will be set to enter attendance through the portal.

DOCUMENTING ATTENDANCE

The provider is responsible for verifying properly documented attendance for all children attending the program for the CCDF and OMW programs. The Provider Portal is available to all programs to submit attendance and absences, verify payments received, and to see all active vouchers assigned to the program. Providers may choose to submit attendance data using the provider portal or a Child Care Management System (CCMS).

Your reimbursement is calculated based on the following attendance rules:

A provider will be paid full-time for all children enrolled, until a child accumulates 45 absences in an enrollment year. If a child attends any part of the day, they should be marked Present. There is no minimum number of days or hours required, but the importance of regular attendance should be stressed and encouraged.

Weeks that have any days marked Present will be paid in full (including weeks that have any combinations of Present, Absent, Off Days, Paid or Unpaid Closures days).

Absences should be marked (for planned or unplanned days) that a child normally attends, but did not attend (vacations, sick time, emergencies, etc.) These will count against the child's 45-day absence total, and providers will still get paid.

Off Days should only be marked when a child is not regularly scheduled to attend (for example, a child that only attends 4 days a week), or a provider is not scheduled to be open and operating (for example, a provider that operates only Mon-Fri). Off days should NOT be used (for planned or unplanned days) that a child normally attends full-time. These will not count against the child's 45-day absence total, and providers will still get paid.

Weeks with no attendance, and only Paid Closures, will still be paid in full. Providers receive 16 Paid Closure Days per calendar year for vacations, sick time, in service days, inclement weather, emergencies, etc. If a provider is closed for the whole week, then they would need to record 5 Paid Closure Days for that week.

Weeks with no attendance, and only Unpaid Closures marked, will not be paid. Providers should use all 16 paid closure days before using any non-paid closures.

If a provider experiences portal or internet issues that last for more than four weeks, and prevent a provider from submitting absences, they should contact their Policy Consultant for help submitting a paper attendance for that period.

PROVIDER PAID CLOSURES

A provider has 16 paid closure days per calendar year (vacations, sick days, in-service days, inclement weather days, emergency closures, holidays, etc). If a provider is closed for the whole week, then they would need to record five (5) Paid Closure Days for that week. Paid closures should all be used before selecting a non-paid closure.

CONNECTING ATTENDANCE WITH A CCMS

A Child Care Management System (CCMS) is designed specifically to support child care providers in automating their day-to-day operations so staff have more time to spend with children and are able to monitor and manage their program proactively. CCMS tools will streamline enrollment and manage waitlists, track and report daily attendance, generate invoices and collect payment electronically, monitor and manage classroom ratios, manage staff records including professional development certifications and payroll, and communicate with families easily and consistently.

Providers who use one of the state's preferred Child Care Management System (CCMS) vendors to track attendance will not need to duplicate their entries in the new provider portal. These include Alliance CORE powered by Early Learning Ventures, brightwheel and Playground.

Providers can capture attendance in the CCMS and transmit that same data to the state for voucher children through a data bridge, saving time and increasing accuracy. If a provider opts in to submit attendance through a state-preferred CCMS, submission methods can be changed by selecting the 'Data Entry Setup' tile within the portal, and their provider portal 'absence' screen will become read-only. This is an optional feature, and providers will not be required to use their CCMS to send attendance.

PLEASE NOTE: Attendance should be carefully checked prior to submission. Once a payment period has been submitted, it cannot be unlocked. If a provider notices an error after submitting, they should contact their Policy Consultant to have the data manually updated in the state's system.

PATHS TO QUALITY™ (PTQ) LEVEL INCREASES

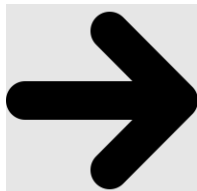
A provider is eligible for a higher Reimbursement Rate when the provider's PTQ level increases. The system will adjust all existing vouchers to reflect the provider's new rate of reimbursement within two weeks following the PTQ level increase approval. This will reflect on the payment within 2-3 cycles. **NO ACTION IS REQUIRED FROM THE PROVIDER OR THE FAMILY.**

PATHS TO QUALITY™ (PTQ) LEVEL DECREASES

If a provider is no longer able to maintain the higher PTQ level, the system will adjust all existing vouchers to reflect the provider's new rate of reimbursement within two weeks following the PTQ level decreases and eligibility offices will send out new vouchers to families enrolled to reflect the change in amounts, which may affect the family's overage. This will reflect on the payment within 2-3 cycles. **NO ACTION IS REQUIRED FROM THE PROVIDER OR THE FAMILY.**

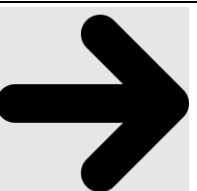
IF YOU ARE PLANNING ON MOVING...

It is important to remember Indiana law links your license to the actual address where you provide services. Every program must document they have met CCDF Provider Eligibility-Standards at the address where services are provided, therefore the local eligibility office will not be able to complete a provider change request until the new program has been fully licensed and inspected and completed a W9. Once vouchers have been assigned to the new address, the new site must register with the payment vendor.

	If a program begins to provide services for children prior to demonstrating compliance with applicable licensing laws and/or CCDF Provider Eligibility Standards, the program may not be paid for services provided.
---	--

****Please note: If you're planning to move, you must follow the steps listed below.***

1. Contact your Licensing Consultant to schedule a time before you move to have the new address inspected.
2. **Once you have received your new license or registration,** you will need to fill out new Provider Information Pages, showing the children have changed the address where they receive services. Programs must do this before child care can be reimbursed at the new site.
3. The provider must register the new site with the payment vendor and set up their banking information for electronic deposits.

	If the new address fails to meet CCDF Provider Eligibility Standards, reimbursements will not be made for services provided at the new address and families will be required to select another eligible program.
---	--

IF A PROGRAM LOSES CCDF/OMW ELIGIBILITY

After you have been certified as an eligible program, your certification can be changed as defined by the law outlined below. This law includes reasons for revocation of your ability to receive voucher payments. If it is determined the program has given false statements on an application or any records required by OECOSL, there are credible allegations the program has committed fraud, or if criminal charges of fraud have been filed against the program, voucher eligibility will be revoked. If these conditions exist, programs will be unable to receive voucher payments effective immediately and programs will not be able to reapply for at least two (2) years.

IC 12-17.2-3.5-16

Revocation of eligibility

Sec. 16. (a) The division may, according to rules adopted under IC 4-22-2, decertify a provider for any of the following reasons:

(1) The provider fails to comply with this chapter.

(2) The provider refuses to allow, during normal business hours, the division or an agent of the division to inspect the facility where the provider operates a child care program.

(b) A provider is ineligible, and the division may revoke for a period of not less than two (2) years from the date on which a final determination is made under IC 4-21.5 a provider's eligibility, to receive a voucher payment under this chapter for any of the following reasons:

(1) The provider is determined by the division to have made false statements in the provider's:

(A) application for eligibility to receive a voucher payment; or

(B) records required by the division; under this chapter.

(2) Credible allegations of fraud have been made against the provider, as determined by the division.

(3) Criminal charges of welfare fraud have been filed against the provider.

(4) Allegations of welfare fraud committed by the provider have been substantiated by the division.

As added by P.L.225-2013, SEC.15. Amended by P.L.171-2014, SEC.8.

For a complete list of the child care laws, please refer to:

<https://www.in.gov/fssa/carefinder/2734.htm>

NONCOMPLIANCE WITH CCDF PROVIDER ELIGIBILITY STANDARDS

An eligible program must assure CCDF Provider Eligibility Standards (PES) are maintained at all times. Failure to maintain compliance may result in decertification through a Notice of Order:

- The program will be given the opportunity to come into compliance prior to the issue of a Notice of Order for decertification. This will apply to all non-compliances other than allowing a disqualified individual to work at a program or live in an exempt home in accordance with IC 12-17.2-3.5-4.
- Once a citation of non-compliance is issued during an inspection, the program will be given twenty-one (21) days from the date of inspection to return the completed notice of non-compliance (Plan of Improvement) and supporting documentation.
- If the notice of non-compliance is not received and approved by OECOSL in a timely manner it will result in a Notice of Order for decertification. The program must be in compliance with all requirements and any follow up visits conducted by the licensing consultant before the notice of non-compliance return date.

If no gap in eligibility to provide services exists, your families may continue receiving services without interruption.

PROGRAM SUSPENSION

In certain situations where there are immediate concerns for the protection of children or the integrity of the program, OECOSL may take adverse action against a program, affecting the ability of the program to participate in the voucher program. Reimbursement will cease upon suspension or termination of an eligible program. A CCDF or OMW program may be suspended from participating in the voucher program by OECOSL for the following reasons:

- Death or serious injury of a child while in the program's care, pending the outcome of the investigation;
- A pending abuse or neglect charge against the program, an existing employee or volunteer of the program, or in the case of a licensed or legally license exempt child care home, a member of the provider's household;
- Substantiated health or safety hazard posing an immediate threat to the health or safety of the children in care;
- Threatening behavior directed towards a representative of OECOSL or its agents;
- Providing false or misleading information on any form connected with the Voucher Program;
- Illegally operating a child care program;
- Failure to respond to OECOSL's request for information, including but not limited to, written attendance records;
- Failure to meet the CCDF Provider Eligibility Standards (PES), IC 12-17.2-3.5;
- Documentation of an eligible child's attendance, by the program, in a manner not allowed by OECOSL (including receiving payment for a child that is not enrolled and attending the program);
- Failure to respond to a repayment agreement or to remain current with any repayment agreement in place with OECOSL;
- Failure to allow OECOSL staff or its agents access to the child care program, child care staff and/or other child care records;
- Charging the voucher program for time the eligible child was not cared for at the approved address;
- Substantiated violation of voucher program policies and procedures;
- Substantiated fraud, any components of fraud, or the illegal receipts of government funds.

PROGRAM TERMINATION

Termination of a program will become effective immediately upon notice. **Reimbursement will cease upon termination of the ineligible program.** A program will be terminated by OECOSL for the following reasons:

- A Child Protective Services (CPS) substantiation of abuse or neglect against the program, an existing employee or volunteer of the program, or in the case of a licensed or legally license exempt child care home, a member of the provider's household;
- Substantiated fraud, any component of fraud, or the illegal receipts of government funds by any governmental agency;
- For licensed child care programs, the loss of licensure;
- Illegally operating child care programs;
- Repeated failure to meet CCDF Provider Eligibility Standards (PES) under IC 12-7.2-3.5 even if insufficiencies have been corrected;
- Pending criminal charges for fraud, any component of fraud and/or voucher program policies or procedures by any governmental agency;
- Repeated substantiated violation of voucher program policies and procedures;

- Providing false or misleading information on any form connected with the voucher program;
- Charging the voucher program for time a voucher child was not in attendance, excluding approved days as allowed by OECOSL;
- Charging the program for time a voucher child was not cared for at the approved address;
- Charging families for any liquidating damages or overages owed by the program.

If termination action is taken, families will be advised to choose another eligible provider immediately. **Reimbursement will cease upon termination of the program.**

PROGRAM APPEALS

If you object to this action of decertifying your ability to participate as a child care provider in the CCDF program, you are entitled to file a written request for an administrative appeal to the following address within thirty-three (33) days after receipt of the letter, pursuant to the Administrative Adjudication procedures established under 470 IAC 1-4:.

You may be provided with the opportunity for an informal meeting with the Division. The operator of the child care program must request the meeting within ten (10) working days after the receipt of the notice. If you would like to schedule an informal meeting, a written request, separate from the appeal, should be directed to:

Family and Social Services Administration
Office of Early Childhood & Out of School Learning
402 West Washington Street, Room W-362, MS-02
Indianapolis, IN 46204-2739
Attn: Pam Roadruck

LIMITATIONS OF APPEAL

If a program misses the timeline, the right to appeal is forfeited. All appeals sent by program will be counted as sent on the date as postmarked. All dates on responses by the state will be counted as sent on the date as postmarked.

Payments will not be made during the appeals process. Any families assigned to your program will be notified by the local eligibility office to choose another Eligible Provider.

AUDITS AND INVESTIGATIONS

As an eligible program, you are subject to random audits. When programs become certified, they agree to allow access to the program by any representative of FSSA. This consent includes FSSA Field Auditors. These auditors are responsible for determining if appropriate reimbursement has been made to eligible programs for providing services to eligible children. To make this determination, FSSA Field Auditors may conduct on-site inspections. These inspections will include viewing and copying, or requesting copies, of the alternate written attendance documentation. FSSA audits may also include desk audits of the electronic attendance of enrolled families and payments made to programs.

Auditors for the state will monitor attendance data submitted through the provider portal for discrepancies. For example, providers who do not submit any absences for all children in care for three (3) consecutive months will automatically be subject to audit. Providers are still required to keep their back-up attendance method (e.g., CCMS, electronic tracking, paper attendance) for licensing and auditing purposes. Providers should expect to maintain these records for at least three (3) years.

REPAYMENTS AS A RESULT OF AN INVESTIGATION

If an audit of the program's records indicates receipt of an ineligible reimbursement, programs will receive written notification of the intent to collect repayment. The notification will inform programs of their right to appeal.

FREQUENTLY ASKED QUESTIONS

- How do I get paid?
 - Your payment will be electronically transmitted to your bank account every two weeks. Electronic funds transfer is very accurate and timely when compared to mailing checks.
- When can I expect to receive my reimbursement?
 - Funds are transferred every two weeks on Thursdays to the bank account you registered with the payment vendor. Reimbursements are made nineteen (19) days after the last day of a two-week service period.
- What if I have a question about my payment?
 - Please contact your Policy Consultant with any questions related to payments.
- What if I have a question about my provider portal account?
 - Please call the SPARK Help Desk at 800-299-1627.
- How do I change my direct deposit account?
 - If you need to update your bank account information, you can update it by using the associate a new bank account button in the provider portal.
- How do I know if the child I am serving is eligible?
 - Children will be issued a voucher when they are eligible to start receiving services. Providers can see all children assigned to their program under the "My Vouchers" section on the provider portal. Providing care without an authorized voucher is at your own risk.
- What happens at reauthorization?
 - Reauthorization packets are sent to Applicants thirty (30) days prior to their subsidy end date. Families have to submit all of the required documents in order to continue their vouchers. If a family fails to reauthorize before the end of their subsidy period, their case will be terminated, which can be viewed on your provider portal account. You can help enrolled families by keeping track of their subsidy end date and sending out reminders to reauthorize.
- The family is not making their copayment. Who is responsible?
 - It is the program's responsibility to collect the copayment as specified on the child's voucher. If the program is having problems collecting copayment from a specific family, contact the local eligibility office **within thirty (30) days from the first missed payment**. The eligibility office can determine if the family is still in compliance with voucher policies.
- If a family is not paying the overage charge, can the local eligibility office require the family to pay the charge?
 - An overage is the portion of your charges which exceed the maximum allowable reimbursement. It is the program's responsibility to address the payment arrangements needed to cover these charges with the family.
- What happens if I increase my charges before the voucher end date?

- Vouchers pay the maximum county reimbursement. If a program increases their rates, over the maximum reimbursement rate, the voucher will not change. Families just need to be informed that their overage will be increasing.

PROVIDER SUPPORTS

If you have questions regarding vouchers, voucher payments, etc.

SPARK SPARK Help Desk - SPARK Learning Labs (indianaspark.com)

(800) 299-1627

- Paths to Quality™ (PTQ)
- Educational and business resources for child care providers
- Logging in and navigating the provider portal

Eligibility Office [Child Care and Development Fund \(in.gov\)](http://Child Care and Development Fund (in.gov))

- Report children are no longer enrolled
- Report co-payment not being paid
- Questions about the Provider Information Page
- Submit Provider Information Pages for new or reauthorizing families

Policy Consultant [Child Care and Development Fund Policy Consultant Map \(d190qg16zubs76.cloudfront.net\)](http://Child Care and Development Fund Policy Consultant Map (d190qg16zubs76.cloudfront.net))

- Questions about voucher payments
- Policies and Procedures and Program Support for programs
- Setting up new Providers

OMW Pre-K Manager [On My Way Pre-K Project Manager Map \(in.gov\)](http://On My Way Pre-K Project Manager Map (in.gov))

- Policies and Procedures and Program Support for OMW programs

Licensing/LLEP Consultant FSSA: Carefinder: Child care licensing consultants and supports

- Issues pertaining to licensing or registration
- Issues with your Tax ID number/W9 Form
- Questions about your Provider Eligibility Standards
- Considering a move to a new location
- Questions about a Notice of Order
- Your facility is not available for selection by the eligibility office

CCDF Fraud Coordinator - to report suspected fraud

1-800-403-0864 or ReportFraud@fssa.IN.gov

OTHER RESOURCES

Office of Early Childhood and Out of School Learning (OECOSL) - FSSA: Carefinder: Child Care Assistance

- Commonly used voucher forms
- Reimbursement rates
- Info on becoming a licensed or regulated provider
- Application for families to apply for vouchers

Brighter Futures Indiana - www.brighterfuturesindiana.org

- Resources for Programs, Families, and Partners

- Information on services available to families
- Referrals to the Child Care Resource and Referral agencies
- Help with I-Lead

COMMONLY USED TERMS

ABSENT (AB)

Absent should be used when a child is regularly scheduled to attend but was not in attendance at all on a given date (pre-planned or not) for a child's vacations, sick days, emergencies, etc.

ACCREDITATION

A voluntary system which evaluates child care programs against specific criteria in areas of curriculum, health and safety, parent communication and staff qualifications which has been validated by a nationally recognized early childhood organization or institution.

ACSI ACCREDITATION

A voluntary, nationally recognized accreditation system for child care programs. It is authorized and validated by American Christ Schools International (ACSI).

ADVERSE ACTION

An action toward an Applicant/Co-Applicant that includes potential denial or termination of services. The Applicant/Co-Applicant and eligible provider(s) must be notified at least ten (10) calendar days before an Adverse Action will be imposed.

AGE CATEGORY

A category by age; infants (0-11 months), toddlers (12-35 months), three (3) years through five (5) years, kindergarten (children that are 6 years old but have not yet started school), and school-age.

APPEAL

The right for providers to request a hearing or administrative review as a result of a Notice of Order, suspension or termination.

ATTENDANCE

An electronic or written record of child care attendance which includes date and time of arrival and departure and has been verified by the Applicant, Co-Applicant or their authorized representative (excluding their child care provider) for an identified period.

BREAK CARE VOUCHER

A document which states the authorized subsidy for school age child care services for a child during a school break, which is at least one week. Multiple vouchers, within a subsidy period may be created to accommodate family needs.

CCDF ELIGIBLE CHILD

A recipient of CCDF subsidy who is under the age of thirteen (13) at the time of application or reauthorization, however children turning thirteen (13) may continue to participate through the end of the subsidy period, including any extensions of time. A child over the age of thirteen (13) at the time of application or reapplication with an appropriately documented special needs or court ordered supervision and is under the age of eighteen (18) may participate until the Sunday following their eighteenth (18) birthday; who is a US citizen; whose family income does not exceed 85% of the State median income for a family of the same size and who does not have assets which exceed one (1) million dollars as certified by

the applicant, and who resides with a parent(s) who is working, attending a job training or educational program, has a referral from Child Protective Services, or who is job searching, if applicable.

CCDF ELIGIBLE PROVIDER

An individual, eighteen (18) years of age or older, who is responsible for the direct care, protection and supervision of children in the absence of their parent/guardian. A CCDF eligible provider must be either licensed or exempt from being licensed by law, and have met all applicable CCDF Provider Eligibility Standards and have completed the application process. This includes licensed programs (centers and homes), unlicensed registered day care ministries, legally license-exempt child care facilities and homes, relative care (grandparent, great-grandparent, aunt and/or uncle of the eligible child), and nanny care (see definition).

CHILD CARE AND DEVELOPMENT FUND (CCDF)

The CCDF Program was authorized by Congress through the U.S. Department of Health and Human Services to amend the Child Care and Development Block Grant (CCDBG). The purpose of the CCDF Program is to increase the availability, affordability, and quality of child care.

CHILD CARE MANAGEMENT SYSTEM (CCMS)

A Child Care Management System (CCMS) is designed specifically to support child care providers in automating their day-to-day operations. CCMS tools will streamline enrollment and manage waitlists, track and report daily attendance, generate invoices and collect payment electronically, monitor and manage classroom ratios, manage staff records including professional development certifications and payroll, and communicate with families easily and consistently.

CHILD CARE RESOURCE AND REFERRAL (CCR&R)

An agency to help families make decisions about quality child care for their child(ren). CCR&R Agencies also offer various training opportunities, and business and child care resources to providers.

CHILD CARE SUBSIDY

The maximum child care reimbursement paid by the state to the provider, minus applicable copayment.

COPAYMENT

A weekly fee for child care based on the CCDF Household's income exceeding 100% of the federal poverty guidelines and their years of CCDF participation utilizing OECOSL's Child Care Income Eligibility Determination and Sliding Fee Scale.

COA ACCREDITATION

A voluntary, nationally recognized accreditation system for early child centers and school age programs. It is authorized and validated by the Council on Accreditation (COA).

ELIGIBILITY OFFICE

An entity which is, by contract, obligated to perform CCDF and OMW eligibility functions according to state guidelines. These functions include, but are not limited to verifying service need, verifying financial eligibility, accurately enrolling a child with a CCDF or OMW eligible provider according to the family's needs, issuing vouchers, and reporting suspected fraud.

EXCESSIVE ABSENCES

Absences will be tracked against an excessive absence policy of 45 days across all providers where a child is enrolled. Warning letters will be issued to families and all providers where a child is enrolled at 10, 20, 30 and 40 days with voucher termination at 45 days. If a child is terminated for excessive absences, the family will have to wait 90 days before re-applying for that child.

FAMILY CHILD CARE HOME PROVIDER

An individual who provides child care services in a residential structure other than the child's residence.

FINANCIAL ELIGIBILITY

A CCDF household with current gross monthly income from all countable sources which falls below the established federal poverty guideline percentages determined by OECOSL.

INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION (FSSA)

Indiana's lead agency for CCDF funding.

LEGALLY LICENSED EXEMPT PROVIDER (LLEP)

An unlicensed provider, who-is exempt from licensure per IC 12-17-.2-2-8.

LICENSED CHILD CARE PROVIDER

A provider meeting the legal requirements of the state to provide child care services and has been issued a license by OECOSL to operate a child care facility or home.

NAEYC ACCREDITATION

A voluntary, nationally recognized accreditation system for all types of early childhood centers and schools. It is authorized and validated by the National Academy of Early Childhood Programs, a division of the National Association for the Education of Young Children (NAEYC).

NAFCC ACCREDITATION

A voluntary, nationally recognized accreditation system for family child care homes. It is authorized and validated by the National Association of Family Child Care (NAFCC).

NANNY CARE (IN-HOME CARE BY A NON-RELATIVE)

Child care services provided by an individual over eighteen (18) years of age, who comes into the child's own home, and does not reside at the child's address and is not related to the child by blood, law or loco parentis (including foster parents).

NECPA ACCREDITATION

A voluntary, nationally recognized accreditation system for early childhood centers. It is authorized and validated by the National Early Childhood Program Accreditation Commission (NECPA).

NON-TRADITIONAL CARE

Care provided outside of Monday through Friday, 6:00 am - 6:00 pm.

OFF DAY (OD)

Off Days should be used when the provider does not operate, or the child is not regularly scheduled to attend on this day (for example, the child only attends Mon-Thurs). These days are paid and do not count against the child's excessive absence total.

OMW PRE-K ELIGIBLE CHILD

A child who is at least four (4) years old by August 1st of the enrollment year, but not yet five (5) years old.

OMW PRE-K ELIGIBLE PROVIDER

Approved programs may be located in a public or private school, licensed child care center, licensed family home, or registered ministry. The program must meet the CCDF Provider Eligibility Standards, register as an On My Way Pre-K provider, and be a level 3 or 4 on Paths to QUALITY™ (or accredited by an approved OECOSL accrediting body).

OMW PRE-K PROGRAM END DATE

OMW program end date is the date the Pre-K program ends as reported by the provider on the Provider Information Page (cannot be later than the first Saturday in June).

OMW PRE-K PROGRAM START DATE

The Pre-K program start date is the date the program will begin offering services as reported by the provider on the Provider Information Page (cannot be more than 46 weeks).

OFFICE OF EARLY CHILDHOOD AND OUT OF SCHOOL LEARNING (OECOSL)

The lead agency for CCDF administration responsible for issuing program policies and procedures, as well as, monitoring contractors and collecting data. Additionally, OECOSL develops and administers the CCDF State Plan and is accountable for administration of vouchers funds, and is responsible for the licensing and registration of child care programs, as well as Quality supports for programs including PTQ and professional development trainings.

OVERAGE

The portion of a provider's charges which exceed the applicable county Reimbursement Rate and may be charged to the Applicant/Co-Applicant.

PATHS TO QUALITY™ (PTQ)

Paths to QUALITY™ is a system where each level builds on the foundation of the previous one, resulting in significant quality improvements at each stage and national accreditation at the highest level. The system validates programs and provides for ongoing efforts to achieve higher standards of quality and provides incentives and awards for success.

PROVIDER PORTAL

Providers/Program Administrators can access the provider portal by logging in through I-LEAD and selecting "Attendance and Voucher Info."

TYLER TECHNOLOGIES

The current payment vendor under contract with OECOSL to process CCDF and OMW payments.

REIMBURSEMENT RATE

County maximum reimbursement rates for child care by age category, provider type and Paths to QUALITY™ level.

RELATIVE CARE

An individual provider who resides in the child's home and is a grandparent, great-grandparent, aunt or uncle of the eligible child.

SCHOOL AGE CARE

Care provided for school age children, before and after the school day, when school is in session.

SHIFT CARE

Children are to be assigned to one of two 12 hour shifts (6am to 6pm or 6pm to 6am) or a combination of both, according to the family's need. The provider may not enroll more than their licensed capacity during either 12 hour shift. A child who needs care that would overlap these shifts will be assigned to **both** shifts.

SUBSIDY BEGIN DATE

The date the CCDF or OMW household is eligible to begin receiving child care services. The subsidy begin date must occur the week of or the week following eligibility processing.

SUBSIDY END DATE

The date CCDF or OMW services will end, unless the Applicant or Co-Applicant completes the reauthorization process according to established CCDF policies and procedures.

TANF IMPACT

A Temporary Assistance for Needy Families (TANF) program that provides services to parents who are involved in job-related activities.

UNLICENSED REGISTERED CHILD CARE MINISTRIES

Child care services provided by a religious organization which is exempt from state licensing, but must meet the minimum requirements of sanitation, fire prevention and building safety pursuant to IC 12-3-2-12.7(c).

VOLUNTEER

An individual who provides services without compensation for more than eight hours a month at a child care program.

VOUCHER

An authorization for child care services which includes the CCDF or OMW eligible provider, voucher start and end dates, subsidy amount, co-pay and overage for a specific child. Multiple vouchers within the subsidy period may be created to accommodate family needs.

VOUCHER BEGIN DATE

The date a voucher is considered valid for reimbursement to a CCDF or OMW eligible provider. The first voucher begin date may be the same as the subsidy begin date, unless the CCDF Applicant or Co-Applicant has requested an alternate begin date. Vouchers always begin on a Sunday.

VOUCHER END DATE

The date a voucher is no longer considered valid for reimbursement to a CCDF or OMW eligible provider. Vouchers always end on a Saturday.

WAITING LIST

A list of children from households who preliminarily meet financial eligibility and declare a service need of employment, education/training, or job search but for whom there are not available CCDF or OMW funds.