Welcome to the SDA 3 RAC Meeting!

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Purpose

SPARK needs you, your time, and your voice.

The purpose of the Regional Advisory Council is to strategically aid and advise SPARK Learning Lab about our services, so we can better support those who support Hoosier children and families.

We know your time is precious and thank you for joining us tonight.

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These Hoosiers are worth it…

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Meeting Overview

- Review Old Business
- New Business Items
  - Networking and Learning
    - New Discussion Board Feature (Groups)
  - Partner Cheat Sheet
  - COVID-19
  - Stories of Success During COVID-19
  - Open Brainstorming Session
- Public Comment
- Agreements and Action Items
- RAC Updates from around Indiana
- Agenda Items for Next Meeting

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RAC Member Introductions

- Name
- Organization name and role

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Review Old Business

- At the beginning of each meeting, the Council reviews action items and recommendations from the previous meeting and discusses progress made
- View meeting minutes for each SDA on the SPARK website http://indianaspark.com/regional-advisory-councils/

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Old Business – I-LEAD Related Recommendations

SPARK will ask partners about how programs can get more information on the process for consent forms.

OECOSL is launching a communications campaign to support programs with both the Consent and Fingerprinting process in the spring of 2021. For more information, be sure to opt-in for OECOSL's text messaging service by sending the text message "Updates" to INKIDS or 4653437.

SPARK will ask OECOSL if users can start changing/updating their email addresses.

An email which is used to create an I-LEAD account and then log-in thereafter cannot be changed. An email that is located in the contact information of a staff person can be changed at any time.

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Old Business – ILP Related Recommendations

Create a short video explaining the Manager feature in ILP. Send an email blast to program directors and partners promoting this, and other, video resources.

SPARK's new Leadership & Development Specialist will work on this. We expect short tutorial videos and supporting content to be developed and deployed by the end of 2021.

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Old Business – Training Title Recommendations

Explore ways to make titles more user-friendly, perhaps making it say “Module 1” up front instead of the way it reads now, perhaps numbering all trainings, and perhaps removing the tiles so the titles go across the screen which would make it easier to read.

SPARK continues to explore how we can make our learning opportunities more accessible. There are many implications to changing the title of a training that must be considered due to multiple databases talking to each other and using the data in various ways. We understand the concern and hope to find a way to address the issue.

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Old Business – Partnership Related Recommendations

Create SPARK Partner cheat sheet or “map.”

This request has been submitted to our Leadership & Development Specialist and it has been added to her queue for creation. SPARK will provide an update on development in September.

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Old Business

Questions?

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New Business

Networking and Learning

- What does networking and learning look like in this “in-between” stage of COVID?
- What are your program’s and your personal needs for networking and learning?
- Are we ready to come together? What conditions would need to be present for you to feel safe?

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My SPARK Learning Lab groups User Testing

Insights & Next Steps for Implementation

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User Testing Insights

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User Testing Insights & Satisfaction

100%	60%	78%	67
Groups is easy and user-friendly	Likeliness to use over similar tool	Overall Satisfaction	Net Promoter Score
100%	60%	100%	80
100%	n/a	66%	57

RACs Team

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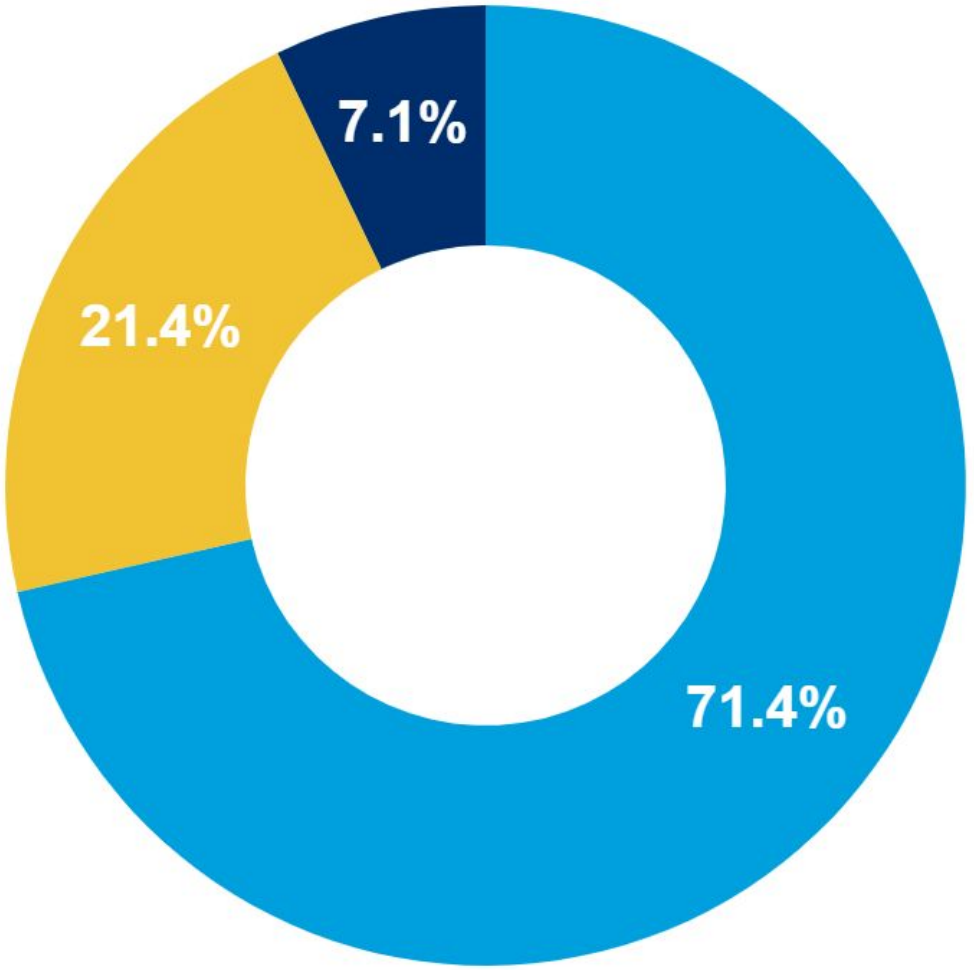
How should SPARK set up Groups access at initial rollout to users?



- Some Groups are open to all, and some are Invite or specific criteria must be met to participate
- All Groups are open to all users and they can join anytime
- No Groups are open to the public, but based on specific criteria must be met to participate

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How would the Groups feature be best used by SPARK?

- Peer mentoring
- Directors only
- Peer to peer engagement on defined topics
- Continued collaboration after Professional Development
- General updates from SPARK

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Timeline

- April 1-15 2021 - Determine best use of Groups
- April 16-30 - Design groups and load into My SPARK Learning Lab
- May 1-15 - Make visible to participants and invite participation

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Understanding the System (Partner Cheat Sheet)

How can we make this image more user-friendly and usable?

How can we better support your understanding of what services are available to you?

What are the aspects of the system that you are unsure who is responsible?

COVID-19

- March 25th - Indiana's CRRSAA Plan recording
- April 11th - Emergency Relief Grants
  - Provides a 20% increase for active CCDF vouchers through August 27th
  - All eligible programs must complete *SPARK! Fundamentals to Business Sustainability Collection* during that time

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COVID-19

- May 2021 - Essential Frontline Families Scholarships
  - Frontline is defined by the Governor's Executive Order
  - Pays 80% of tuition up front with family responsible for 20% based on your program's policies
  - Through October 2021
  - SPARK, in partnership with ELI, IAN, and OECOSL, will offer a pre-requisite information session that includes a readiness assessment

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Stories of Success During COVID-19

What has gone well within your program and/or community?

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Open Brainstorming Session

What needs and/or barriers are you currently facing?

How can SPARK support you?

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Public Comment

- We want to hear from you!
- What questions/comments do you have for SPARK and the Council?

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Agreements

Based on what has been presented, RAC discussion, and public comment, what suggestions and perspectives need to be captured for SPARK Learning Lab or partners to consider?

Items from Old Business

Networking and Learning

New Discussion Board Feature (Groups)

Partner Cheat Sheet

COVID-19

Stories of Success During COVID-19

Open Brainstorming Session

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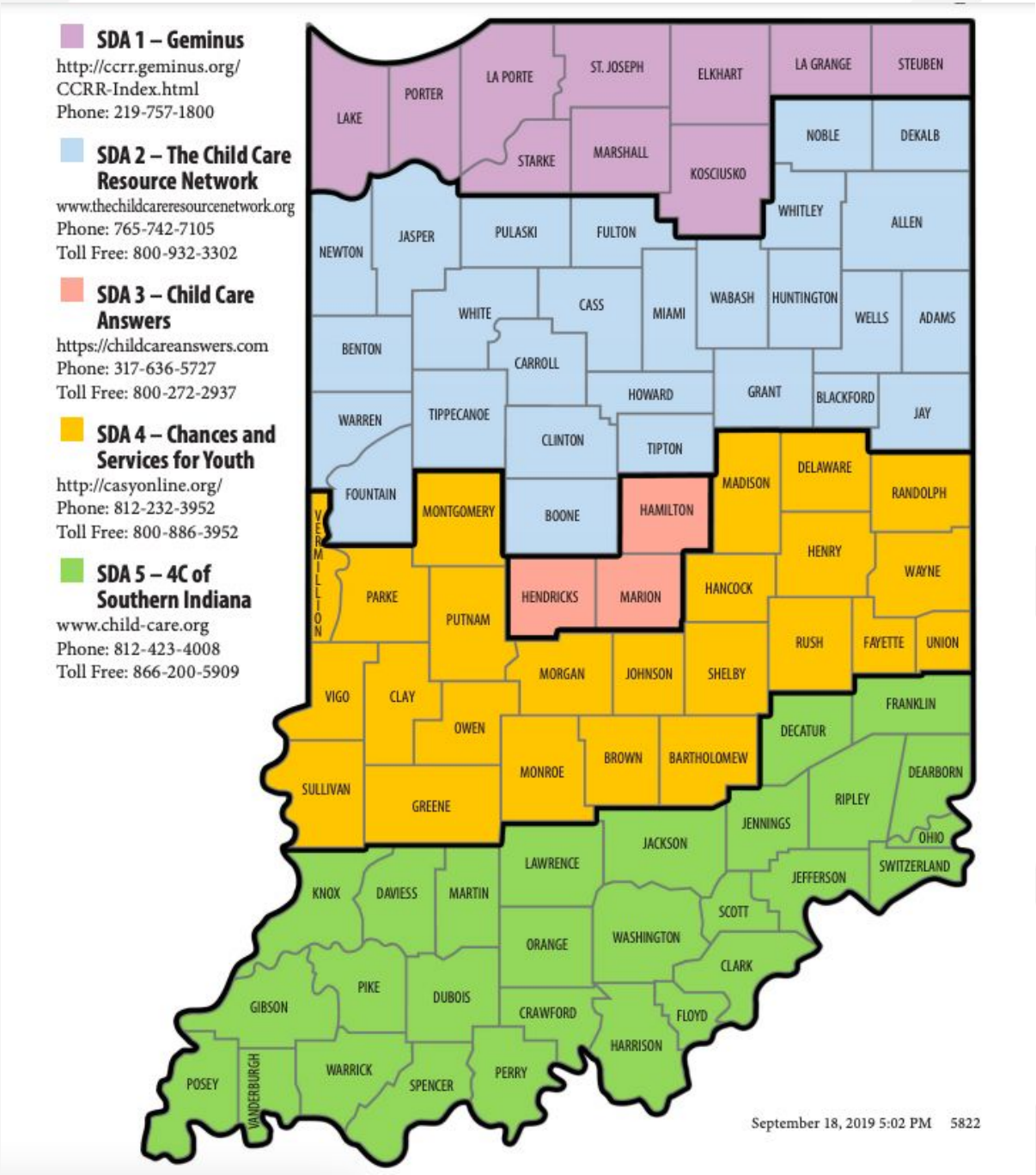
SDA Map



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RAC Updates from around Indiana

Region	February Agenda Topics
SDA 1	➔ Help Desk Data ➔ Engagement Strategies ➔ Content included in Modules 1-4 ➔ RAC Website Data ➔ New Discussion Board Feature (Groups)
SDA 2	➔ COVID-19 vaccine ➔ SPARK updates (ILP, MSLL, fingerprinting resources, I-SAT updates, chat feature) ➔ Program staff engagement with SPARK ➔ New Discussion Board Feature (Groups)
SDA 4	➔ SPARK Annual Report ➔ Educational requirements (PTQ insufficiencies) ➔ PTQ Cohorts ➔ Program engagement with SPARK ➔ New Discussion Board Feature (Groups)
SDA 5	➔ PTQ Cohorts ➔ SPARK Annual Report ➔ New Discussion Board Feature (Groups) ➔ Networking and Learning

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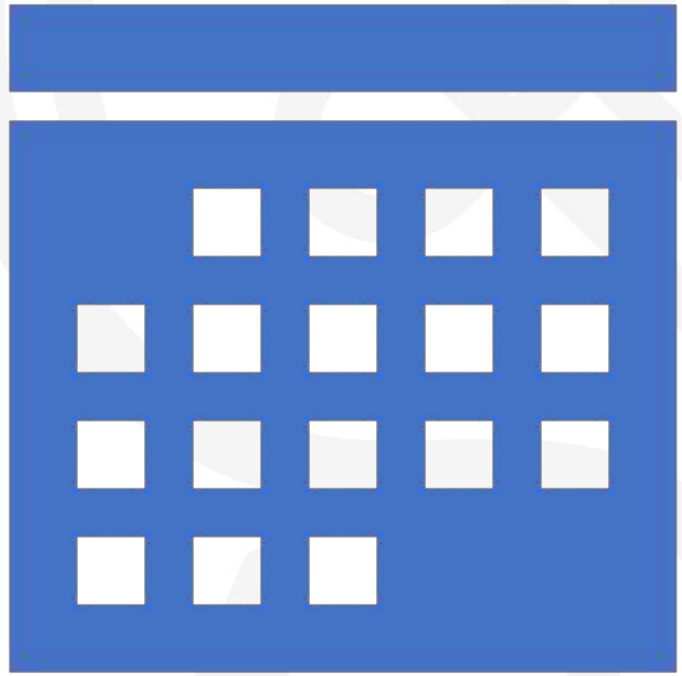
Meeting Schedule

- August 10th, 5:30-7:30pm ET



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Agenda Items for Next Meeting

What topics and/or SPARK supports would the Council like to discuss in August?

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- Sign up for SPARK newsletter: http://indianaspark.com/
- Follow SPARK on social media!
  - Facebook
  - Twitter
  - Instagram
- Email RAC@indianaspark.com with questions

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Let’s Spark a Conversation!