Welcome to the SDA 2 RAC Meeting!

SPARK
LEARNING LAB

Purpose

SPARK needs you, your time, and your voice.

The purpose of the Regional Advisory Council is to strategically aid and advise SPARK Learning Lab about our services, so we can better support those who support Hoosier children and families.

We know your time is precious and thank you for joining us tonight.

SPARK
LEARNING LAB

These Hoosiers are worth it…

SPARK
LEARNING LAB

Meeting Overview

- Review Old Business
- SPARK Project Spotlights
  - SPARK Updates
  - New Discussion Board Feature (Groups)
  - Program Staff Engagement with SPARK
  - COVID-19
  - Stories of Success During COVID-19
- Public Comment
- Agreements and Action Items
- Agenda Items for Next Meeting

**Public comment will be heard after each agenda item*

SPARK
LEARNING LAB

RAC Member Introductions

- Name
- Organization name and role

SPARK
LEARNING LAB

Review Old Business

- At the beginning of each meeting, the Council reviews action items and recommendations from the previous meeting and discusses progress made
- View meeting minutes for each SDA on the SPARK website http://indianaspark.com/regional-advisory-councils/

SPARK LEARNING LAB

Old Business – COVID Related Recommendations

RAC members made several suggestions regarding how SPARK can provide support and resources related to the COVID-19 vaccine.

The Early Childhood Workforce is now eligible for both federal and state vaccination programs. Eligibility is being highly promoted throughout national and local news. SPARK is interested in understanding if there is anything else that we can do here. Please email RAC@indianaspark.com with any other needs.

SPARK LEARNING LAB

Old Business – Communication Recommendations

SPARK could create a resource on how program leaders can give their staff time to explore SPARK resources; top 3 things that staff should know / engage with; something that can be formatted to be an email a provider can send personally to people they know.

This idea has been submitted to SPARK's new Leadership & Development Specialist, Nathalia Bustamante, as a resource idea that can be built into a larger module that includes all training and resources (both required and recommended) that new staff should complete to support leaders in orientation.

SPARK
LEARNING LAB

Old Business – CEU Related Recommendations

Many programs look for trainings that offer continuing education units (CEUs).

SPARK is working with the University of Southern Indiana to determine if SPARK learning opportunities could be approved for CEUs through the University. We have submitted content to USI who is currently reviewing. This will be at a cost to the program, but we hope that this fee is nominal and definitely cheaper than other sources for CEUs.

SPARK
LEARNING LAB

Old Business – Swag Distribution Plan Update

The RAC would like SPARK to share an update on the swag distribution plan.

We have gathered the data and have the inventory. SPARK will be shipping items like SPARK outlet covers, highlighting pens, and PPE kits to those programs that have engaged with SPARK in early May.

SPARK
LEARNING LAB

Old Business

Questions?

SPARK
LEARNING LAB

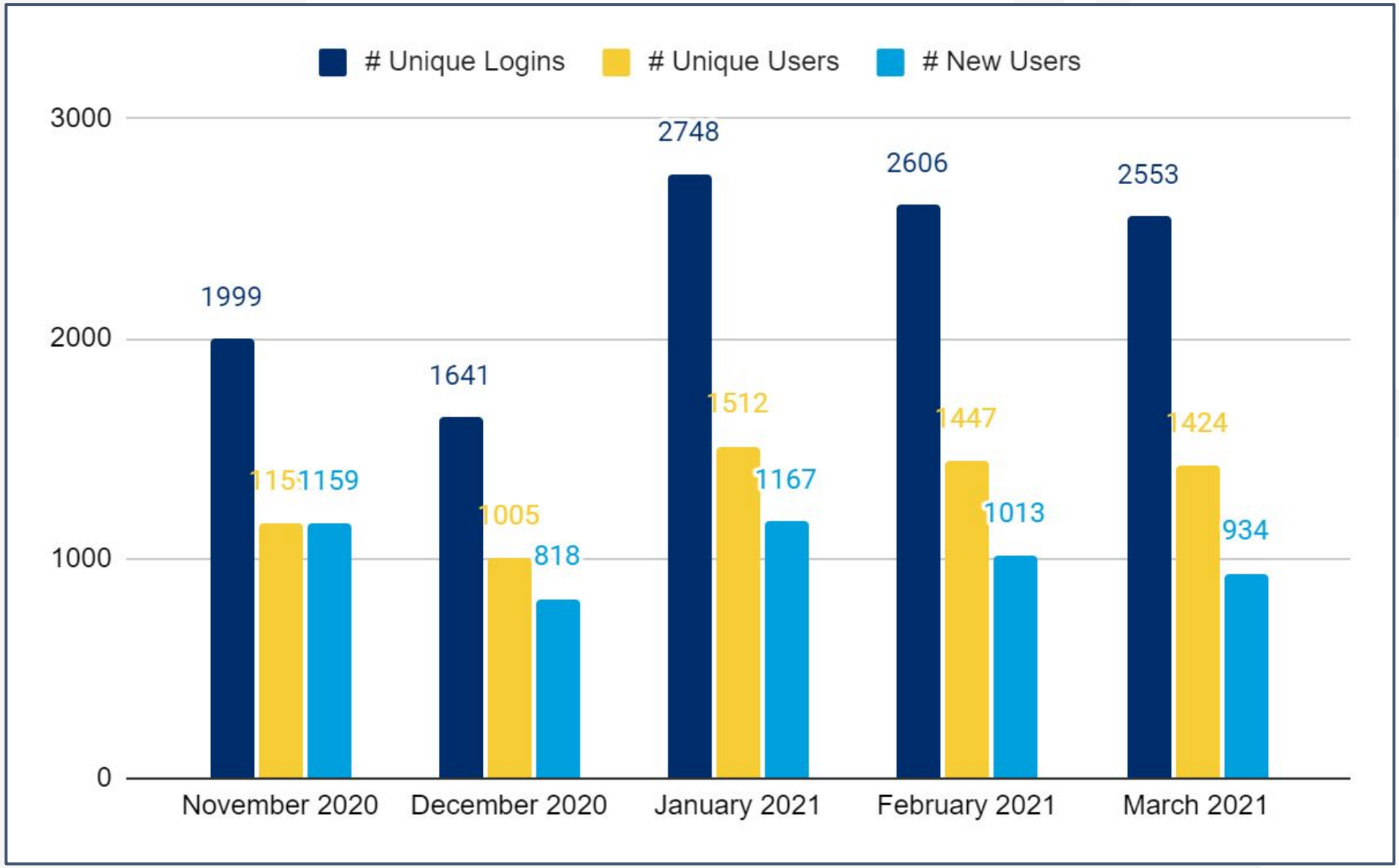
New Business

SPARK Data Request

- My SPARK Learning Lab Engagement
- Live Session Attendance & Asynchronous Completions
- Resource Downloads
- I-SAT Completion
- Help Desk Engagement including Chat feature

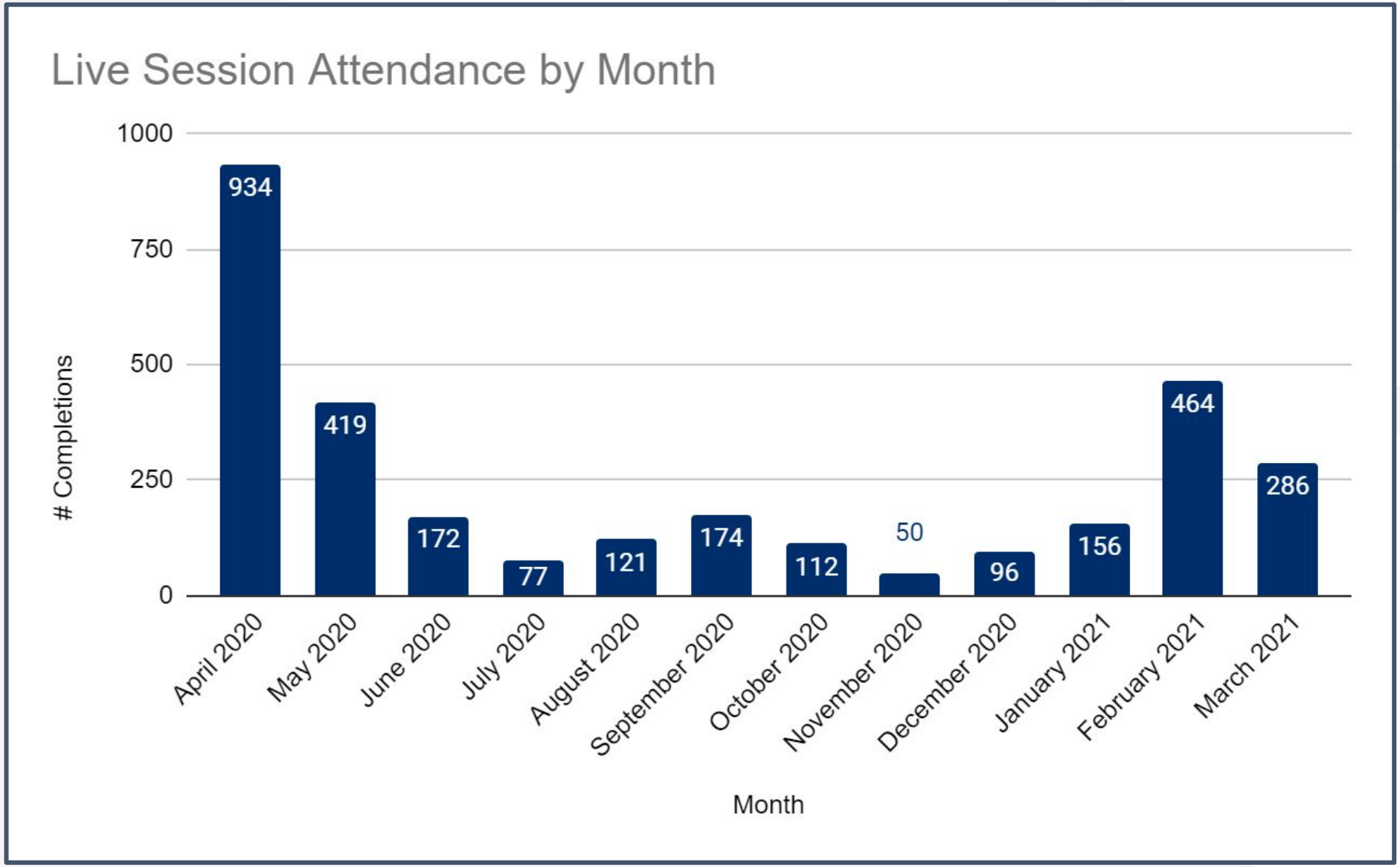
SPARK
LEARNING LAB

My SPARK Learning Lab Engagement



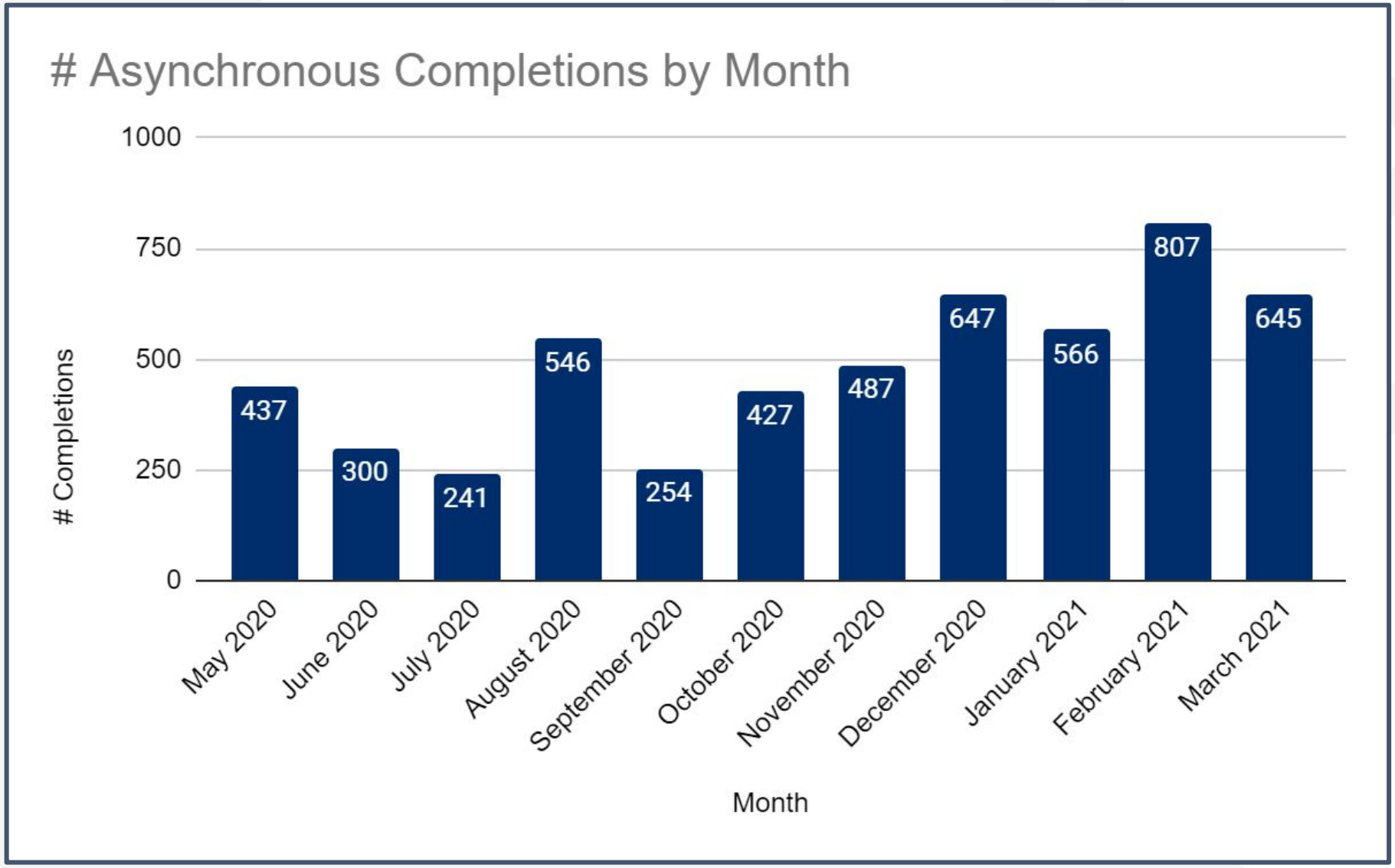
SPARK LEARNING LAB

Training Live Session Attendance



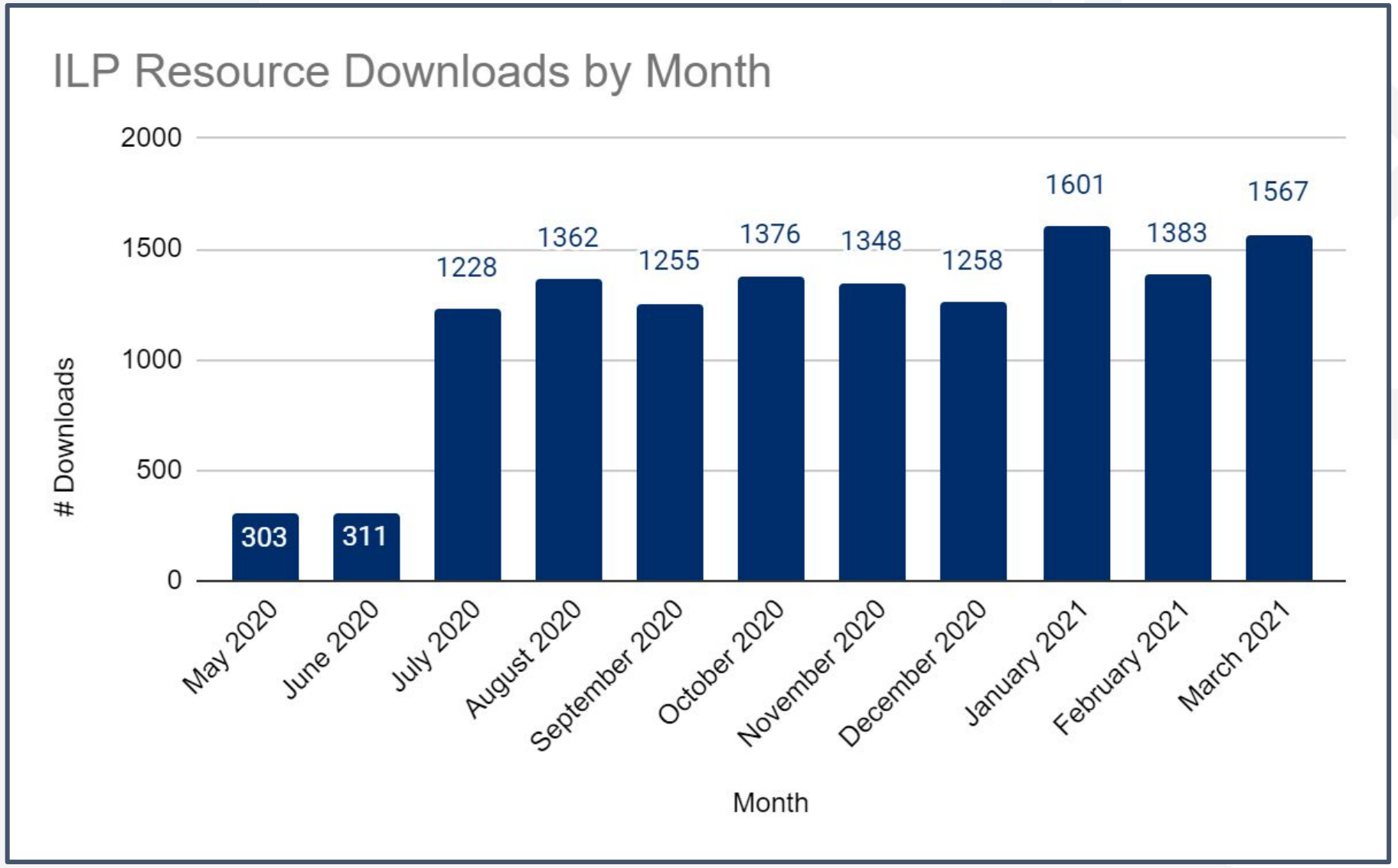
SPARK LEARNING LAB

Asynchronous Training Completions



SPARK LEARNING LAB

ILP Resource Downloads



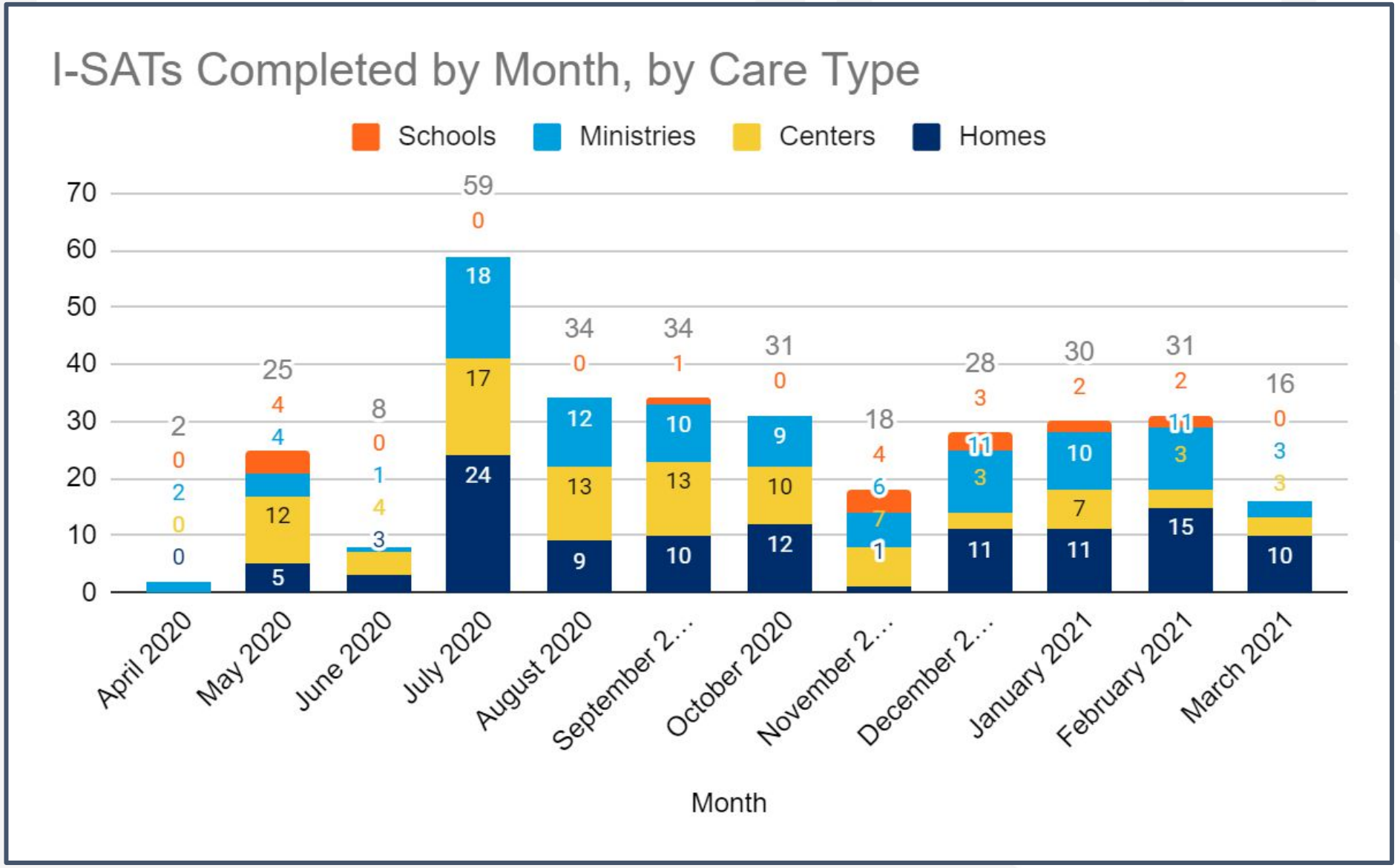
SPARK LEARNING LAB

I-SAT Completions

162
Total Submissions CY 19-20
Apr 20 - Sept 20

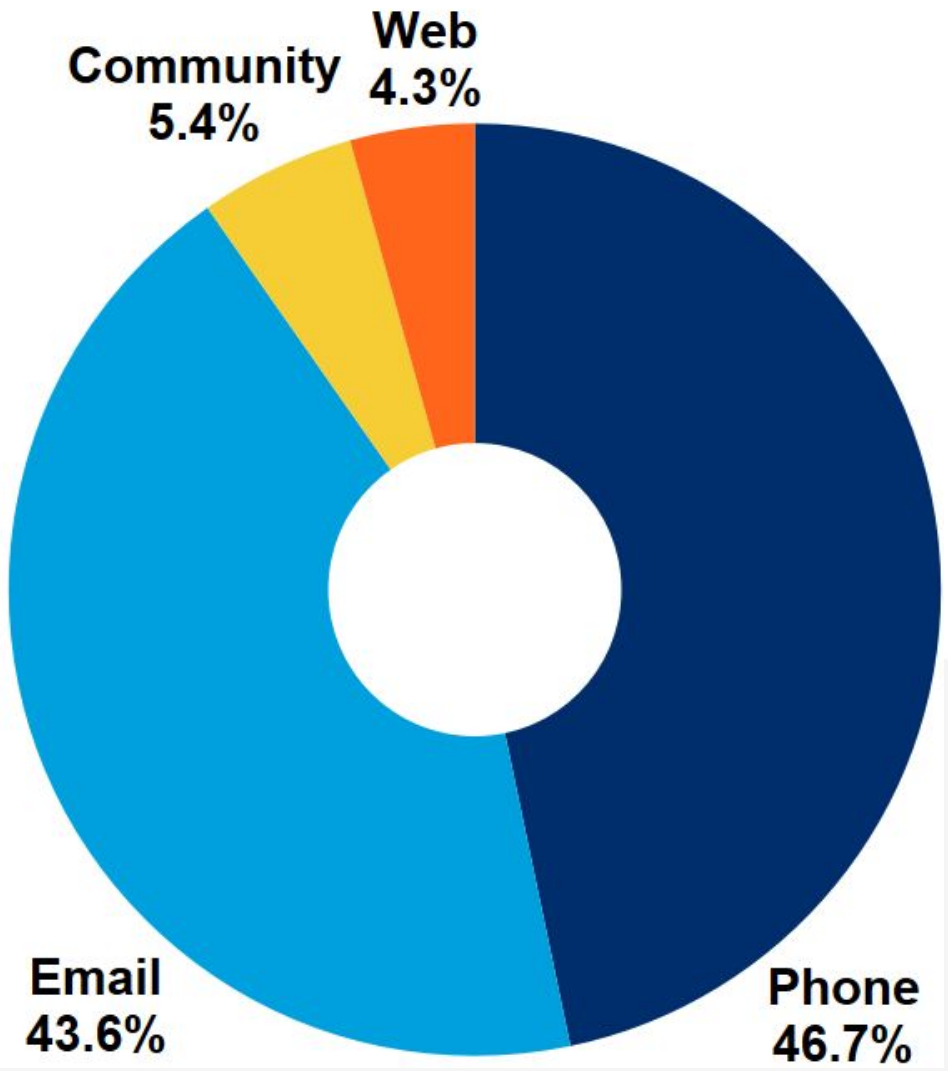
154
Total Submissions CY 20-21 (to date)
Oct 20 - Mar 20

316
Total Submissions To Date
Apr 20 - Mar 21

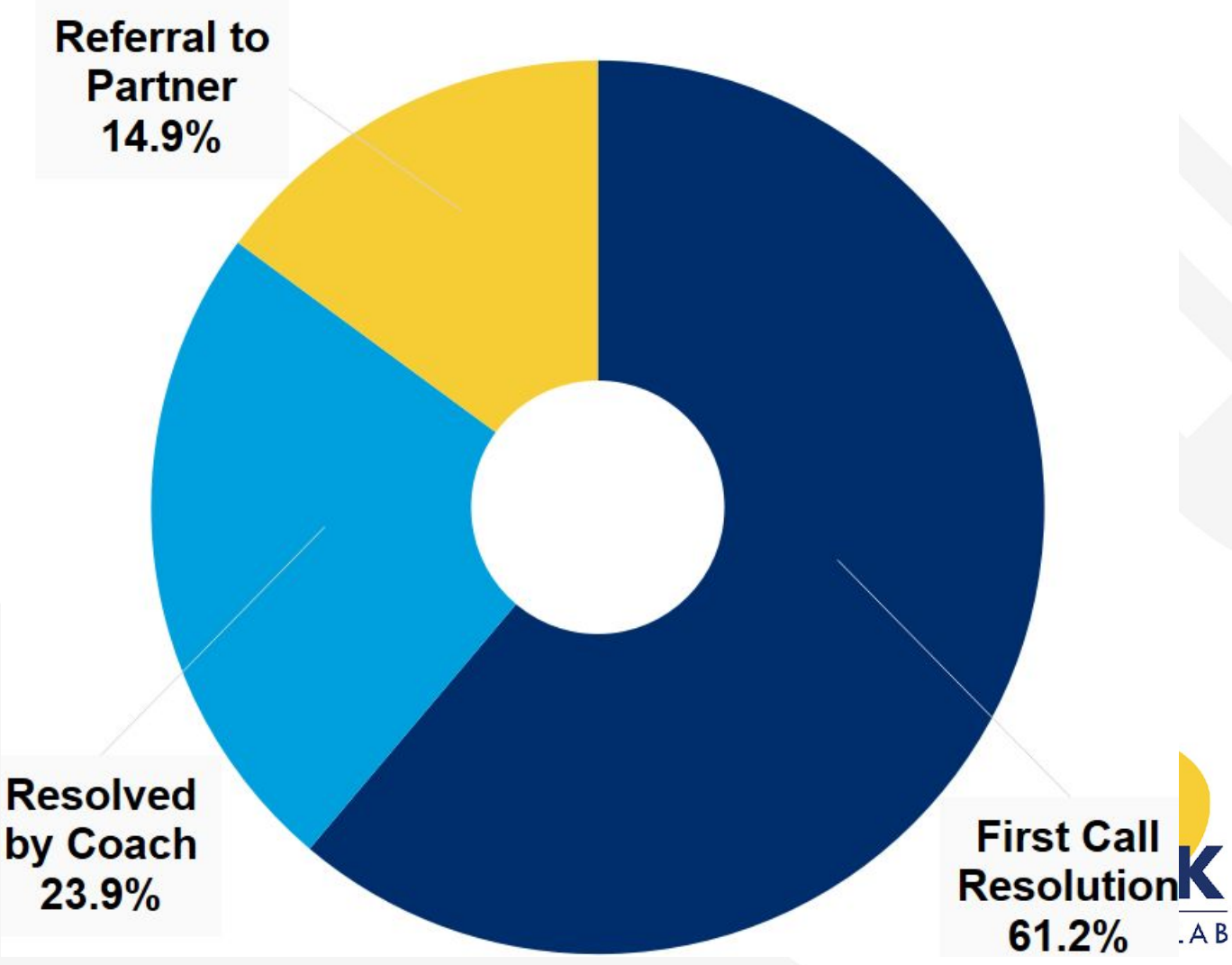


March Support Summary

Cases by Support Channel

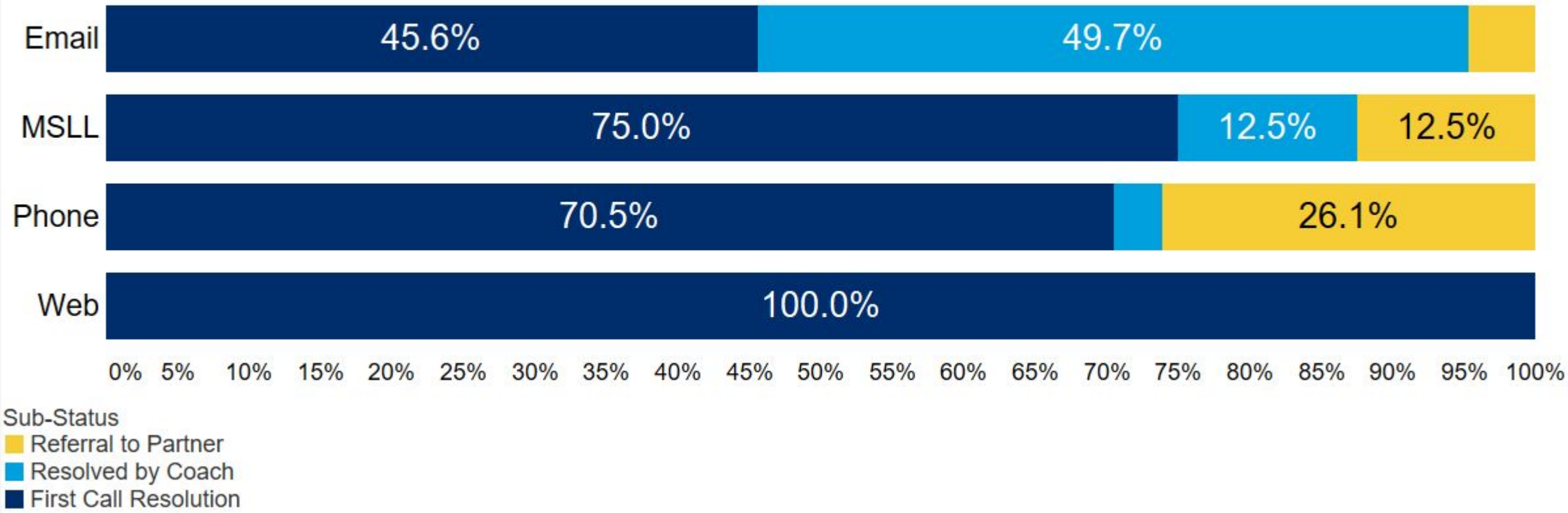


Case Resolution Statistics



March Support Summary

Resolution by Support Channel



SPARK
LEARNING LAB

My SPARK Learning Lab groups User Testing

Insights & Next Steps for Implementation

SPARK
LEARNING LAB

User Testing Insights

SPARK
LEARNING LAB

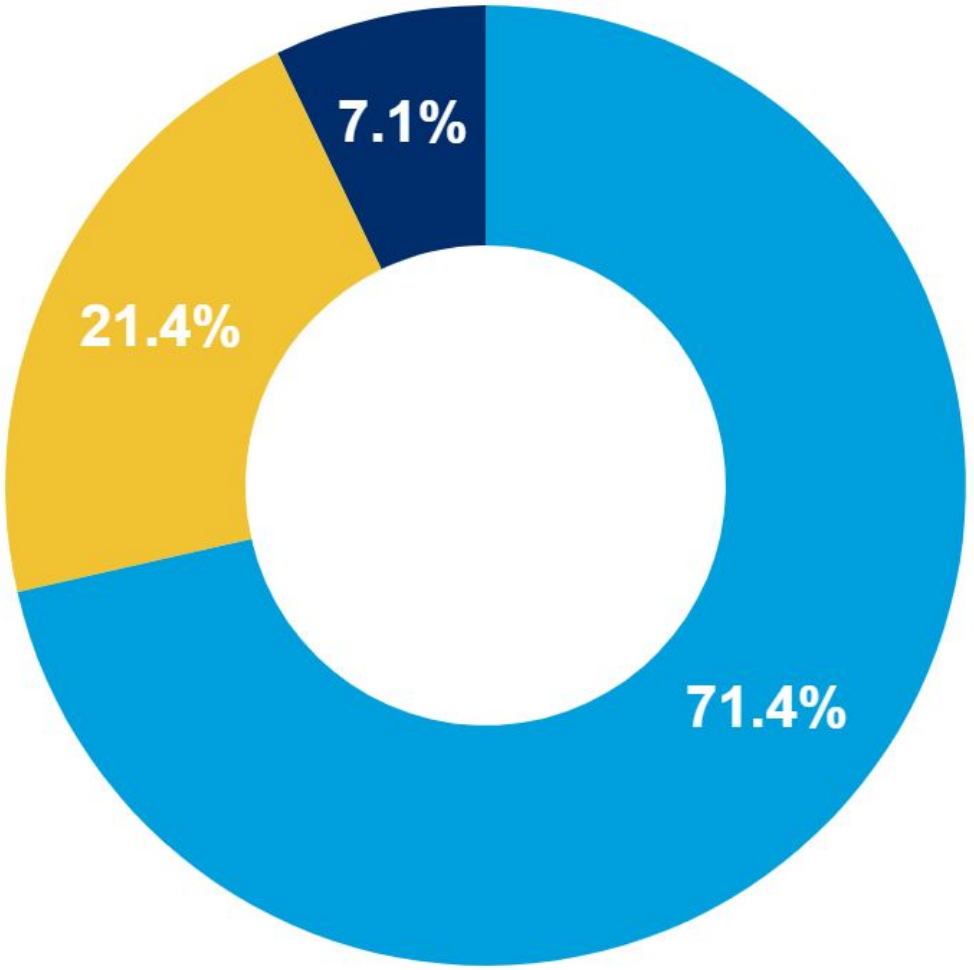
User Testing Insights & Satisfaction

100%	60%	78%	67
Groups is easy and user-friendly	Likeliness to use over similar tool	Overall Satisfaction	Net Promoter Score
100%	60%	100%	80
100%	n/a	66%	57

RACs Team

SPARK LEARNING LAB

How should SPARK set up Groups access at initial rollout to users?



- Some Groups are open to all, and some are Invite or specific criteria must be met to participate
- All Groups are open to all users and they can join anytime
- No Groups are open to the public, but based on specific criteria must be met to participate

SPARK
LEARNING LAB

How would the Groups feature be best used by SPARK?

- Peer mentoring
- Directors only
- Peer to peer engagement on defined topics
- Continued collaboration after Professional Development
- General updates from SPARK

SPARK
LEARNING LAB

Timeline

- April 1-15 2021 - Determine best use of Groups
- April 16-30 - Design groups and load into My SPARK Learning Lab
- May 1-15 - Make visible to participants and invite participation

SPARK
LEARNING LAB

Program Staff Engagement with SPARK

- How do you provide professional development on an ad hoc or on-going basis with your staff?
- What are the top 3 professional development needs of your staff?
- When does your staff have time for professional development?

SPARK
LEARNING LAB

BuildLearn

Helping working families connect to early

- March 25th - Indiana's CRRSAA Plan recording
- April - Emergency Relief Grants
  - Provides a 20% increase for active CCDF vouchers through August 27th
  - All eligible programs must complete *SPARK! Fundamentals to Business Sustainability Collection* during that time

SPARK LEARNING LAB

BuildLearn

Helping working families connect to early

- Frontline is defined by the Governor's Executive Order
- Pays 80% of tuition up front with family responsible for 20% based on your program's policies
- Through October 2021
- Information Session now available on-demand on ILP. Just search "Information Session"

SPARK
LEARNING LAB

Stories of Success During COVID-19

What has gone well within your program and/or community?

SPARK
LEARNING LAB

Public Comment

- We want to hear from you!
- What questions/comments do you have for SPARK and the Council?

SPARK
LEARNING LAB

Agreements

Based on what has been presented, RAC discussion, and public comment, what suggestions and perspectives need to be captured for SPARK Learning Lab or partners to consider?

Items from Old Business

SPARK Updates

New Discussion Board Feature (Groups)

Program Staff Engagement with SPARK

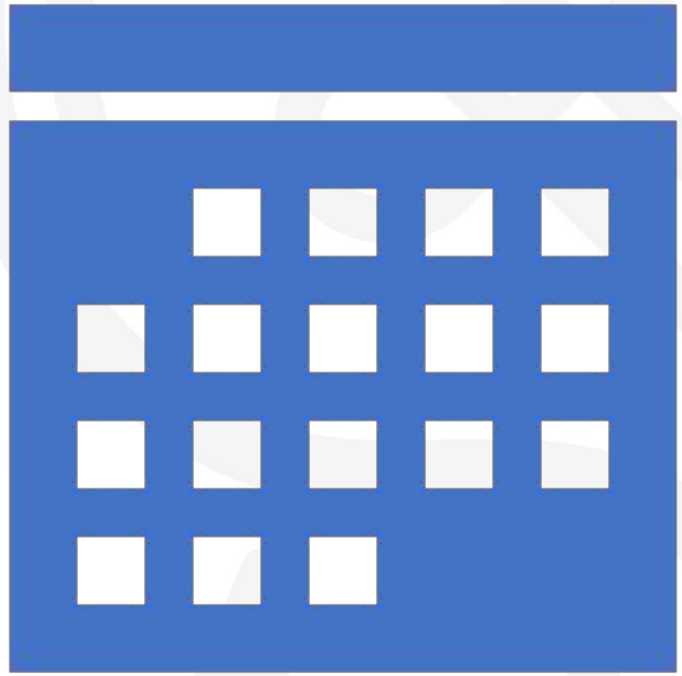
COVID-19

Stories of Success During COVID-19

SPARK LEARNING LAB

Meeting Schedule

- September 14th, 6:00-8:00pm EST



SPARK
LEARNING LAB

Agenda Items for Next Meeting

What topics and/or SPARK supports would the Council like to discuss in September?

SPARK
LEARNING LAB

Stay Connected with SPARK

- Sign up for SPARK newsletter: http://indianaspark.com/
- Follow SPARK on social media!
  - Facebook
  - Twitter
  - Instagram
- Email RAC@indianaspark.com with questions

SPARK LEARNING LAB

SPARK

LEARNING LAB

Let’s Spark a Conversation!