

Welcome to the SDA 5 RAC Meeting!



Purpose

SPARK needs you, your time, and your voice.

The purpose of the Regional Advisory Council is to strategically aid and advise SPARK Learning Lab about our services, so we can better support those who support Hoosier children and families.

We know your time is precious and thank you for joining us tonight.



These Hoosiers are worth it...



Meeting Overview

- Review Old Business
- New Business
 - SPARK Data Updates
 - SPARK's Collaboration with other System Partners
- Additional Public Comment
- Agreements and Action Items
- Agenda Items for Next Meeting

**Public comment will be heard after each agenda item*

RAC Member Introductions

- Name
- Organization name and role



Review Old Business

- At the beginning of each meeting, the Council reviews action items and recommendations from the previous meeting and discusses progress made
- View meeting minutes for each SDA on the SPARK website
<http://indianaspark.com/regional-advisory-councils/>

Old Business – Mandatory Training Recommendations

Make language and labels clearer on ILP for “mandatory trainings” by adding subcategories (such as: New teacher trainings, New director trainings, Trainings required for licensed centers, Trainings required for licensed homes, etc.)

See visual on the following slide.

PROPOSAL: Indiana Learning Paths Category Update under Mandatory

- PROPOSAL: Add sub-categories:
 - Paths to QUALITY = filters course catalog based on those required for PTQ
 - Licensing = filters course catalog based on those required for licensing

The screenshot displays the SPARK Learning Lab interface. The main content area shows two course listings. The first course, 'Indiana's Introduction to the Early Childhood and Out of School Learning Profession - Online Course Module 2 - Health', is an online course with a duration of 4 hours and 4.00 credit hours. It includes a 'START' button and a list of topics: 'CDA01 Planning a safe, healthy learning environment' and 'CKC 2 Health, Safety, and Nutrition'. The second course, 'Safe Sleep Practices: Implementation in Child Care Settings', is a face-to-face course with a duration of 1 hour and 1.00 credit hours. It also includes a 'START' button and a list of topics: 'CKC02- Health, Safety, and Nutrition' and 'CDA01 - Plann'. A red arrow points from the second course listing to the 'Licensing' category in the sidebar. The sidebar on the right, titled 'Categories', lists various categories with their respective counts and expand/collapse arrows. The 'Mandatory' category is expanded, showing 'Licensing' (2) and 'Paths to QUALITY' (2). A red box highlights these two sub-categories. A red banner at the bottom of the course listings reads 'Testing database and not reflective of production data'.

Category	Count
Child and Youth Growi	20
Family and Communit	19
First Step Providers	24
Health, Safety and Nu	29
Leadership and Profes	9
Learning Environment	13
Mandatory	19
Licensing	2
Paths to QUALITY	2
Modality	104
Observation and Asse	9
Organizational Develo	13
PTQ Success	1

Old Business – PTQ Rating Procedure Recommendations

Consider how to provide additional support to programs leading up to their PTQ rating visit, beyond having a coach on site (such as having cohorts or peer mentoring)

Based on recommendations from the RACs, SPARK launched PTQ Cohorts in January 2021 with new cohorts for enrollment, maintenance, and advancement starting every three (3) months. Cohorts target programs expiring in three (3) to six (6) months.

Old Business

Questions?

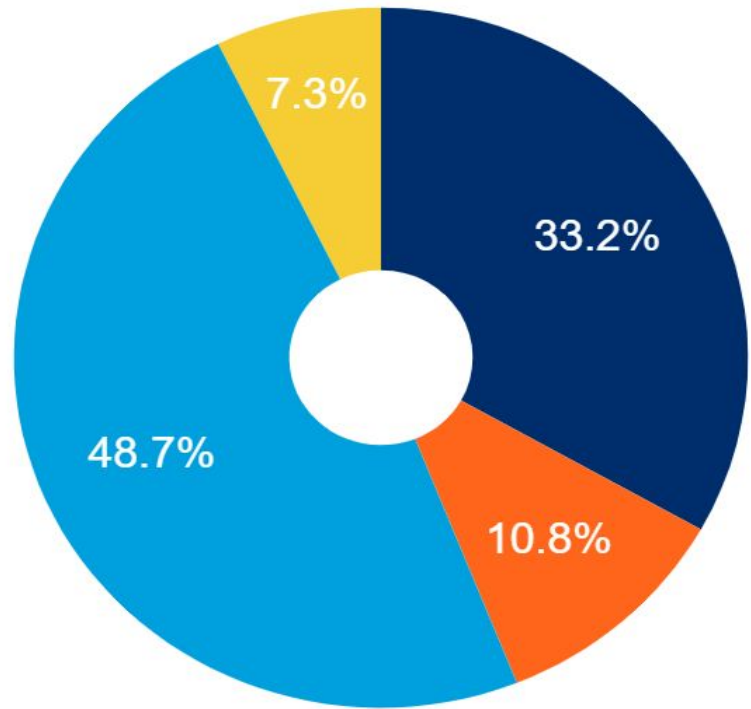




New Business

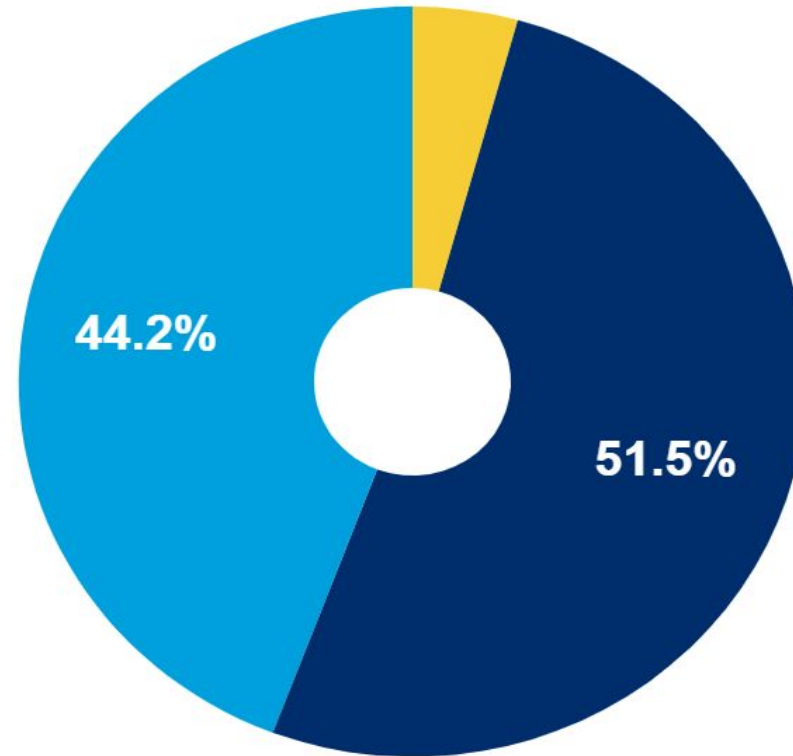
Help Desk Quarter 1 (Oct-Dec) Support Summary

Case Resolution Statistics



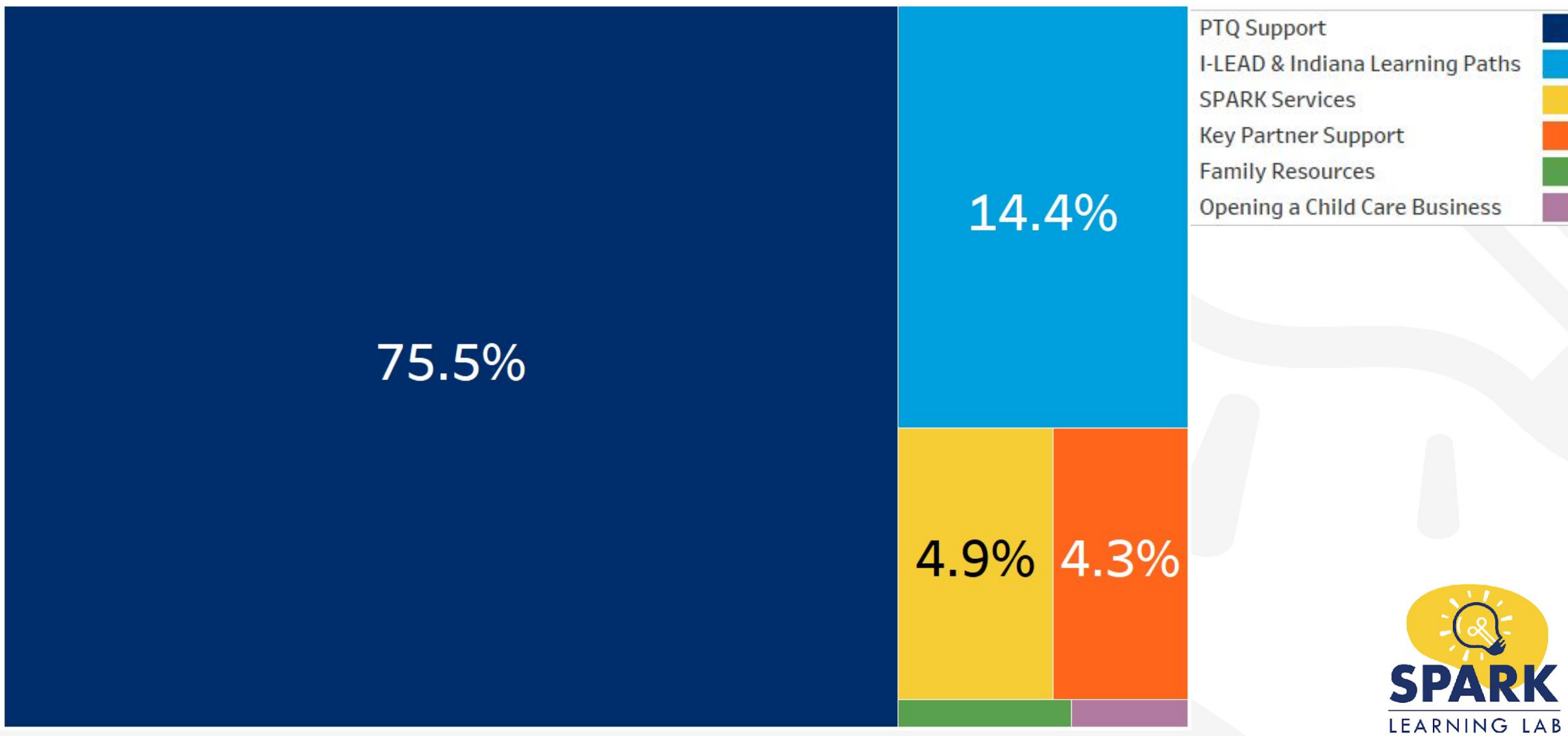
● First Call Resolution ● Referral to Partner
● Resolved by Coach ● Support in Progress

Cases by Support Channel



● Community ● Email ● Phone

Quarter 1: Support Provided by Category



My SPARK Learning Lab Engagement



*Launched via I-LEAD on
November 2, 2020*

1976
Unique Users

3646
Unique Logins

1314
Knowledge
Center Searches

34
Knowledge
Articles Saved

34
Chat
Sessions

46
I-SAT
Submissions

My SPARK Learning Lab

Upcoming Enhancements

I-SAT enhancements

- Ability to go back and view responses
- Ability to Save I-SAT in progress and re-start

Groups

- Peer to peer discussion board experience

My SPARK Learning Lab Feedback

- What feedback are you hearing from your network about My SPARK Learning Lab?
- What features are working well for providers?
- What challenges or issues are users experiencing?

SPARK's Collaboration with other System Partners

What do you need right now that you aren't currently getting?

How can we make this image more user-friendly and usable?

How can we better support your understanding of what services are available to you?



Public Comment

- We want to hear from you!
- What questions/comments do you have for SPARK and the Council?



Agreements

Based on what has been presented, RAC discussion, and public comment, what suggestions and perspectives need to be captured for SPARK Learning Lab or partners to consider?

Items from Old Business

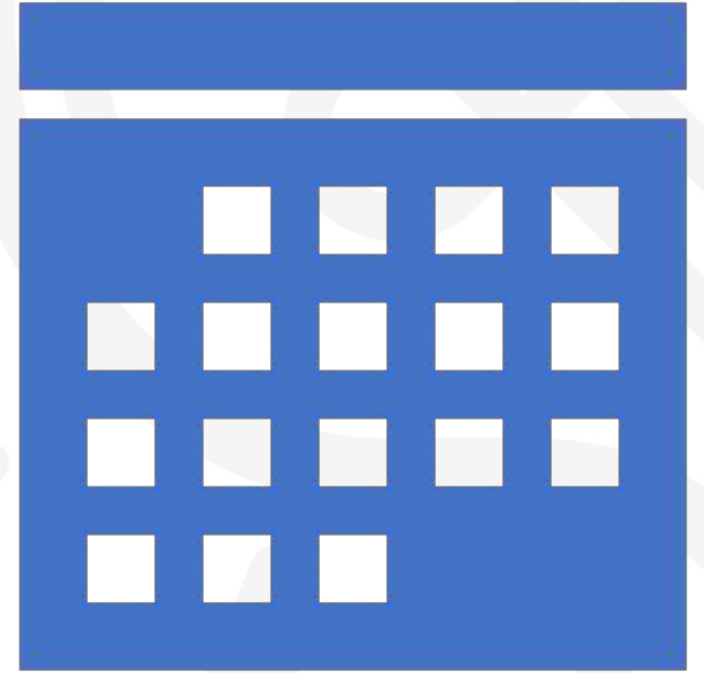
SPARK Data Updates

SPARK's Collaboration with other System Partners

Other Items

Meeting Schedule

- April 20th, 4:00-6:00pm EST
- August 31st, 4:00-6:00pm EST



Agenda Items for Next Meeting



What topics and/or SPARK supports would the Council like to discuss in April?

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 - [Twitter](#)
 - [Instagram](#)
- Email RAC@indianaspark.com with questions



Let's Spark a Conversation!