

# Welcome to the SDA 1 RAC Meeting!



# Purpose

SPARK needs you, your time, and your voice.

The purpose of the Regional Advisory Council is to strategically aid and advise SPARK Learning Lab about our services, so we can better support those who support Hoosier children and families.

We know your time is precious and thank you for joining us tonight.





# These Hoosiers are worth it...



# Meeting Overview

- Review Old Business
- New Business
  - Discussion Board and Engagement Strategies
  - CPR Training
  - Modules 1-4
  - COVID Vaccine
- Think Tank
- Additional Public Comment
- Agreements and Action Items
- Agenda Items for Next Meeting

*\*Public comment will be heard after each agenda item*

# RAC Member Introductions

- Name
- Organization name and role



## Review Old Business

- At the beginning of each meeting, the Council reviews action items and recommendations from the previous meeting and discusses progress made
- View meeting minutes for each SDA on the SPARK website  
<http://indianaspark.com/regional-advisory-councils/>



# Old Business – Fingerprinting Follow-up

How is fingerprinting going?

RAC members asked SPARK and partners to explore the possibility of police agencies or local businesses providing fingerprinting

Response from OECOSL: Any business or entity wanting to provide fingerprinting must become an approved IdentiGo location

Update on SPARK Fingerprinting Resource

A first draft of the resource has been shared with Regional Advisory Council Members and feedback gathered. Our Compliance & Operations Specialist is embedding that feedback with more information from OECOSL before publishing in MSLL.

# Old Business – PTQ Follow-up

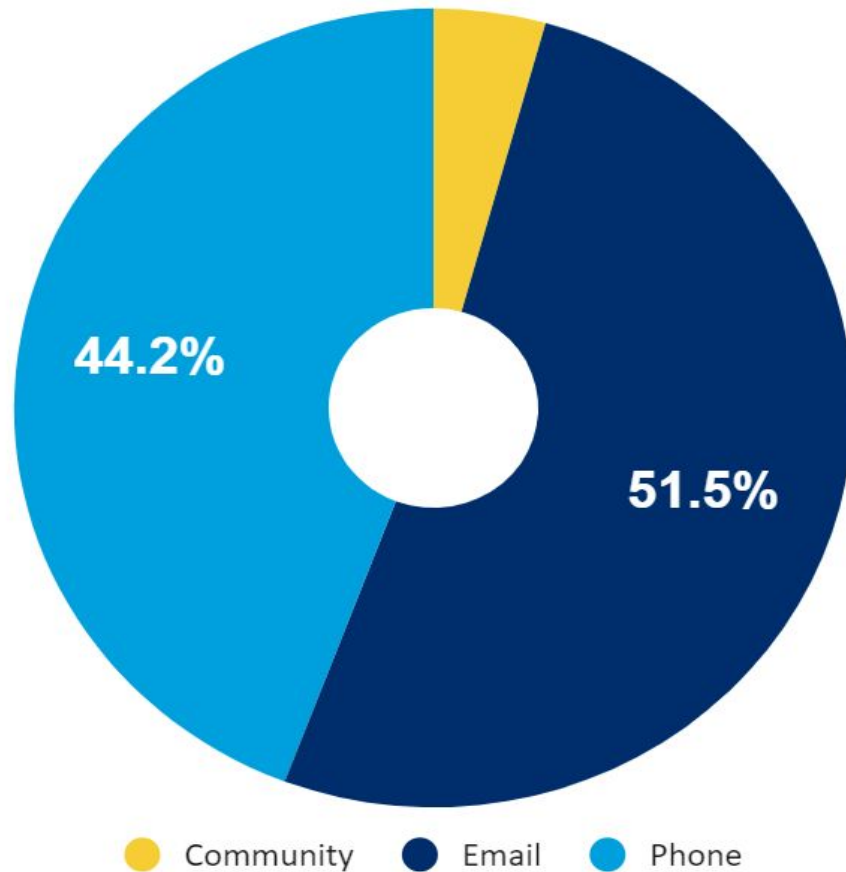
## PTQ Procedure Update

In an effort to tailor the PTQ experience, beginning in February, SPARK is calling all programs about 60 days prior to their PTQ rating expiring to provide individualized guidance and answer any questions.

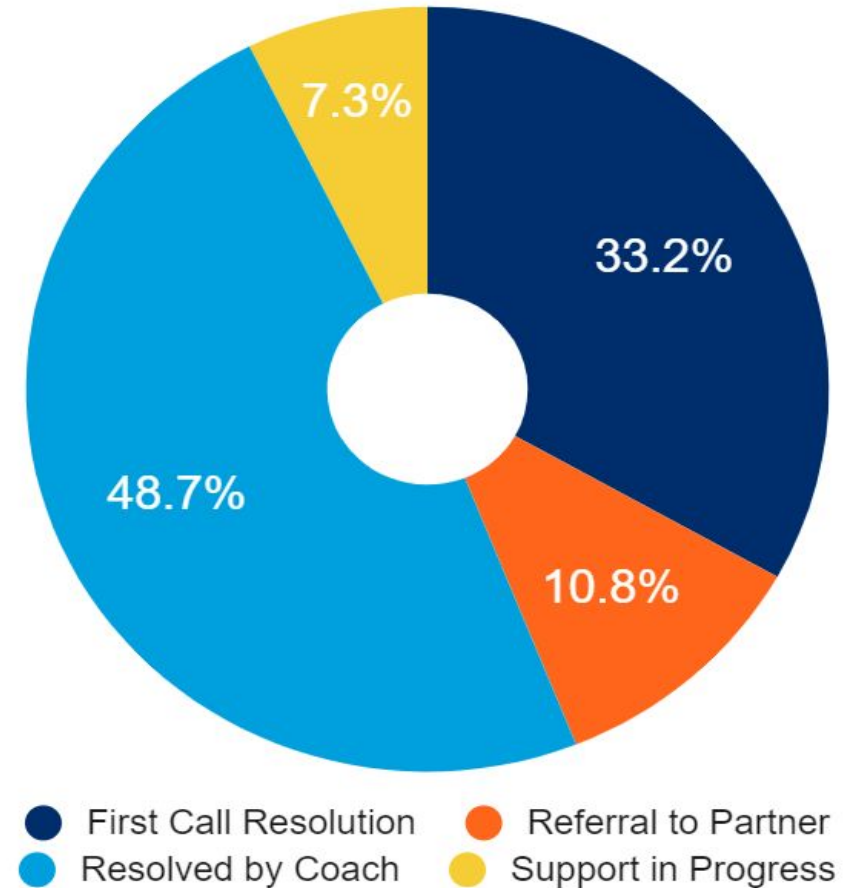


# Help Desk Quarter 1 (Oct-Dec) Support Summary

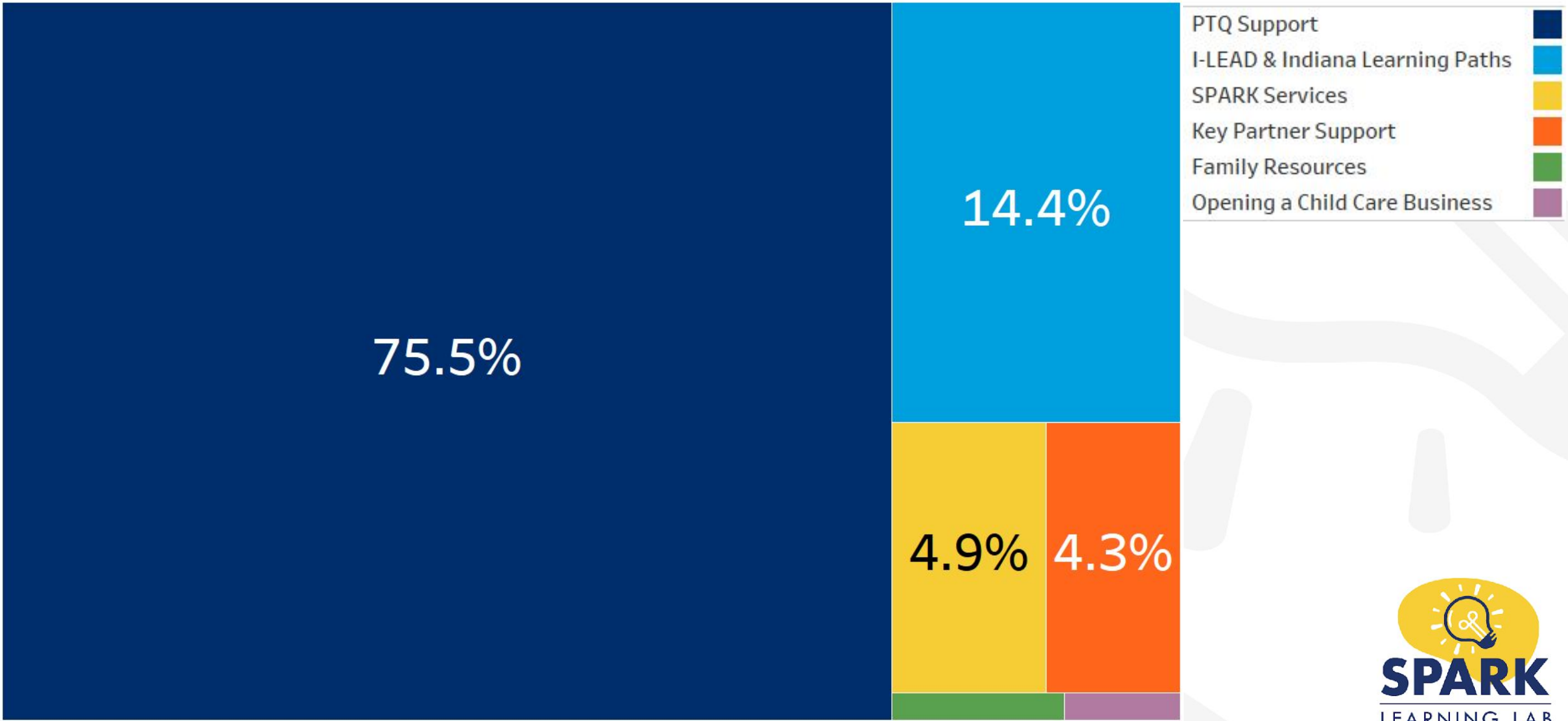
## Cases by Support Channel



## Case Resolution Statistics



# Quarter 1: Support Provided by Category



# Help Desk Data on Returning Contacts Quarter 1 (Oct-Dec)

<i>Case Origin</i>	# Cases	# Unknown Contact	# Unique Contacts	# of Returning Contacts
Community	53	1	47	5
Email	642	78	402	162
Phone	547	2	421	124
<b>Total</b>	<b>1242</b>	<b>81 (7%)</b>	<b>870 (70%)</b>	<b>291 (23%)</b>

# Old Business – My SPARK Learning Lab Recommendations

RAC members suggested that the glossary included in the I-SAT Guide be posted elsewhere in My SPARK Learning Lab to improve accessibility.

A glossary has been added to My SPARK Learning Lab that provides key terms and acronyms used by SPARK and the ECE system

RAC members asked SPARK to add clarifying language to the question in the My Profile section that asks users about their interest in joining the “rating system”.

Two questions on the My Profile page of My SPARK Learning Lab have been updated based on feedback: Question referencing “Rating system” has been updated to “PTQ” and another referencing “Self Assessment” has been updated to “I-SAT”



# Old Business

Questions?





New Business

# Discussion Board and Engagement Strategies

- During November's Think Tank, the RAC brainstormed ideas of how SPARK could best establish and facilitate discussion boards, learning forums, and other peer learning/networking opportunities
- Suggestions included using Facebook and increasing social media engagement through strategies like:

Picking an emergent topic and holding a Facebook Live event

Exploring polling or other forms of interactive engagement through Facebook

Creating Facebook groups for each RAC, or for each SDA, to foster further discussion and engagement

# My SPARK Learning Lab

## Upcoming Enhancements

### I-SAT enhancements

- Ability to go back and view responses
- Ability to Save I-SAT in progress and re-start

### Groups

- Peer to peer discussion board experience
- RAC Opportunity for Testing in March - Watch for more communication soon!



# CPR Renewal

CPR and First Aid requirements are necessary per Indiana Code (IAC 3-1.1-32), stating that certification of current first aid training and annual CPR certification required for direct child care providers. This code also states that CPR certification is valid for one year regardless of the expiration date listed on the card.

# CPR Training

What can SPARK do to assist programs in finding CPR training?

# Modules 1-4

In our last meeting, the RAC stated that updates should/could be made to the Health & Safety Modules 1-4 in the wake of COVID-19 and what we now know.

What concerns do you have regarding Modules 1-4?

# Think Tank





# Public Comment

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- We want to hear from you!
- What questions/comments do you have for SPARK and the Council?



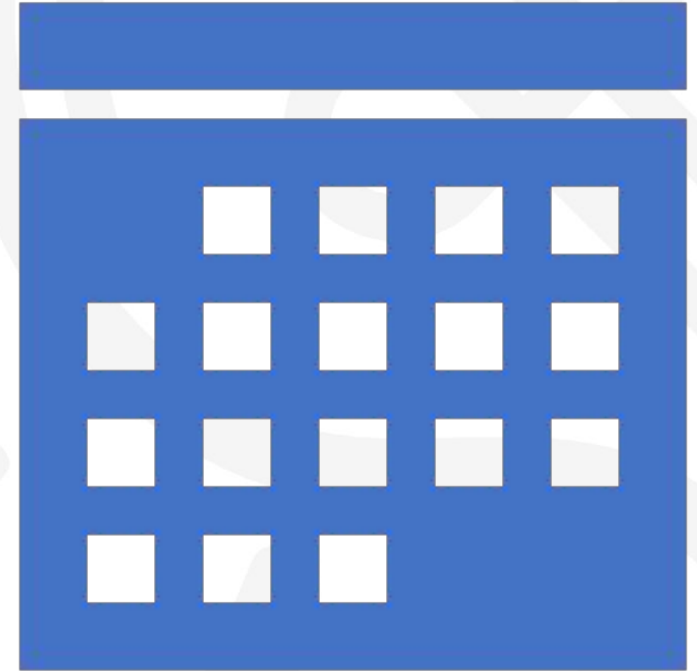
# Agreements

Based on what has been presented, RAC discussion, and public comment, what suggestions and perspectives need to be captured for SPARK Learning Lab or partners to consider?

Items from Old Business  
Discussion Board and Engagement Strategies  
CPR Training  
Modules 1-4  
COVID Vaccine  
Think Tank  
Other Items

# Meeting Schedule

- April 21st, 6:00-8:00pm EST
- September 1st, 6:00-8:00pm EST



# Agenda Items for Next Meeting



What topics and/or SPARK supports would the Council like to discuss in April?



# Stay Connected with SPARK

- Sign up for SPARK newsletter: <http://indianaspark.com/>
- Follow SPARK on social media!
  - [Facebook](#)
  - [Twitter](#)
  - [Instagram](#)
- Email [RAC@indianaspark.com](mailto:RAC@indianaspark.com) with questions



Let's Spark a Conversation!